PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

Website: www.pgc.delhigovt.nic.in E-mail:pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 17th Oct., 2018

Complainant : Sh. Naresh Sharma,

Respondent : Director (Horticulture), SDMC,

Grievance No. : PGC/2017/MCD/179

1. Brief facts of the complaint

Sh. Naresh Sharma, Ex. UDC filed a grievance case in PGC on 16.02.2017 regarding grant of benefit of ACP and MACP to him.

2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened eight hearings in the case since 06.04.2017 and in the hearing held on 17.10.2018, the following are present:

Complainant : Present

Respondent: Sh. P.K.Banerjee, Dy.Dir.(H)

3. Relevant facts emerging during the hearing

Shri P.K.Banerjee, Dy. Director (Horticulture), SDMC is present in the hearing and submitted a report stating that the arrear bill amounting to Rs. 7,05,491/- has been passed for the period from 04.10.2001 to 31.12.2013 and the said amount has been credited to the employee's account through NEFT on 17.10.2018. Regarding 3rd MACP the arrear bill has been prepared and sent to Accounts Office (HQ)/SDMC for early passing. The same will be remitted to the employee in due course of time. Further he assured that the payment will be given to the complainant in a week's time.

4. <u>Directions of the PGC</u>

Shri P.K.Banerjee, Deputy Director (Horticulture), SDMC is advised to ensure that the remaining payment is made to the complainant in a week's time, as assured by him. An Action Taken Report in the matter be submitted to this Commission for the same.

With the above directions in the matter the case stands closed at the level of this Commission.

> (ASHOK KUMAR) CHAIRMAN

Copy to:

- Sh. P.K.Banerjee, Dy. Director (Horticulture) (HQ), SDMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi – 110002
- Accounts Officer, Headquarter, South Delhi Municipal Corporation, Dr. S.P.Mukherjee Civic Centre, New Delhi – 110002
- 3. Sh. Naresh Sharma