

**PUBLIC GRIEVANCES COMMISSION`**  
**(Govt. of NCT of Delhi)**  
**M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110**  
**Tel. No. 011-23379900, 23379901, Fax No. 011-23370903**  
**Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 17<sup>th</sup> Oct., 2018

Complainant : Ms Gita Srivastava,  
Respondent : Deputy Commissioner,  
Central Zone, SDMC  
Grievance No. : PGC/2018/MCD/28

**1. Brief facts of the complaint**

Ms Gita Srivastava filed a grievance in PGC on 05.07.2018 regarding unauthorized construction and encroachment on govt. land by the owner / occupant of property No.D-452, Tajpur Pahadi, Badapur, Delhi.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened three hearings in the matter and in the hearing held on 17<sup>th</sup> Oct., 2018, the following are present:

Complainant : Present  
Respondent : Sh. Ajay Sharma, AE (Works)  
Sh. Ramesh Dahiya, AE (B)  
Sh. Sandeep Kadyan, Patwari

**3. Relevant facts emerging during the hearing**

3.1 Shri Ramesh Dahiya, Asstt. Engineer (B) is present in the hearing and submitted a report stating that demolition action against the property was taken by the department on 26.09.2018 and during the action, extended portion of brick wall at stair case was demolished.

3.2 Shri Ajay Sharma, Asstt. Engineer (Works) is present in the hearing and informed that action has already been taken by Works Department and Action Taken Report has also been submitted during last hearing.

3.3 The complainant present in the hearing informed that the malba after demolition is lying on the street and is causing water logging.

3.4 It has been brought to the notice of the Commission that the complainant herself has unauthorized construction in her property.

**4. Directions of the PGC :**

Shri Ajay Sharma, Asstt. Engineer (W) & Shri Ramesh Dahiya, Asstt. Engineer (B), Central zone are advised to remove malba from the street. They are further advised to conduct a joint inspection of the property of complainant and if any unauthorized construction is found, the same may be removed as per DMC Act and an Action Taken Report be submitted to this commission for perusal.

With this direction, the matter stands closed at the level of PGC.

(ASHOK KUMAR)  
CHAIRMAN

Copy to:

1. Sh. Ramesh Verma, Deputy Commissioner (Central Zone), SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi – 110024
2. Sh. Ramesh Dahiya, Asstt. Engineer (B), Central Zone, SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi - 110024
3. Shri Ajay Sharma, Asstt. Engineer (W), Central Zone, SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi - 110024
5. Ms Gita Srivastava