

PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 5th February, 2018

Complainant : **Sh. Ajay Sharma,**
4/1574, Dalhai Mohalla,
Mahavir Block, Bhola Nath Nagar,
Shahadara, Delhi-110032

Respondent : **Deputy Commissioner,**
Shahadara South Zone,
East Delhi Municipal Corporation,
Zonal Office Building, Karkardooma, Delhi -110032

Grievance No. : PGC/2017/MCD/331

Grievance filed on : 12.10.2017

First hearing in the PGC,
Scheduled on : 27.11.2017

1. Brief facts of the complaint

Shri Ajay Sharma filed a grievance in Public Grievances Commission on 12.10.2017 regarding unauthorized construction in property No. 1573, Dalhai Mohalla, Mahavir Block, Bhola Nath Nagar, Shahadara, Delhi without any sanctioned plan.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearing viz. one in the Board of Chairman on 27.11.2017 and one in the Board of Member, PGC on 5th February, 2018. At the hearing held on 5th February, 2018 the following were present :

Complainant : Present

Respondent : Absent

3. **Relevant facts emerging during the hearing**

During the hearing held on 27.11.2017 the directions of the PGC were as under :


3.1 *Attention of Commissioner, EDMC is drawn towards absence of any representative / non submission of any action taken report in the hearings before the Commission. PGC has taken adverse view on it. He is advised to initiate necessary action against the property under reference, as per DMC Act, 1957 and depute a senior representative, well conversant with the facts of the case, at the next hearing along with an action taken report, without fail.*

3.2 *During the hearing on 05.02.2018 again neither any one was present from the Shahadara South Zone nor any report was submitted.*

3.3 *During the hearing on 5th February, 2018 the complainant informed that the desired action has been taken by the Shahadara South Zone and the matter has been resolved amicably.*

4. **Directions of the PGC**

The Department was not present. Based on the statement / report submitted by the Complainant that the desired action has been taken by the MCD and the matter has been resolved amicably, the case is closed at the level of PGC.



(SUDHIR YADAV)
Member (PGC)
13/2/18

Copy to: 31736-738

- 1 Commissioner, East DMC, Udyog Sadan, Plot No. 419, F.I.E., Patparganj Industrial Area, Delhi- 110092.
- 2 Deputy Commissioner (Shahadara South Zone), Zonal Office Building, Karkardoomna, Delhi – 110032.
- 3 Shri Ajay Sharma, 1574, Dalhai Mohalla, Mahavir Block, Bhol Nath Nagar, Shahadara, Delhi – 110032.