

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing : 6.2.2018

Complainant : Sh. Rajendra T,
Flat No. 117-C,
LIG Flats of DDA, Motiakhan, Delhi-56

Respondent : Chief Executive Officer,
Delhi Jal Board,
Govt. of NCT of Delhi,
Varunalaya Phase-II,
Karol Bagh, New Delhi

Grievance No. : PGC/2017/DJB/31
Grievance filed on : 6.11.2017
First hearing in the PGC, : 5.12.2017
Scheduled on

1. Brief facts of the complaint

Sh. Rajendra T filed a complaint in PGC on 6.11.2015 regarding inflated water bill.

2. Proceedings in the Public Grievances Commission

The PGC has convened his first hearing on 5.12.2017, 2.1.2018 and latest on 6.2.2018 the following were present:

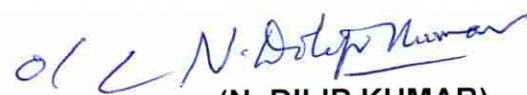
Complainant : Absent
Respondent : Sh. Santosh Rai, UDC (CZ), DJB

No ATR has been filed. The officials of Delhi Jal Board have stated that they have tried to contact the complainant telephonically as well as through writing but there was no response from him. Therefore, they are unable to process the matter. The Commission has noticed that inspite of serving notice, the complainant has not responded in the last two hearings in the Commission.

3. Directions of the PGC

In view of the above, since there is no purpose in pursuing this matter, the hearing is closed in the Commission.

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(N. DILIP KUMAR)
MEMBER (PGC)
12-2-18

Copy to:

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- 1 Chief Executive Officer, Delhi Jal Board, Govt. of NCT of Delhi, Varunalaya Phase-II, Karol Bagh, New Delhi.
- 2 Director (F&A)/Nodal Officer (PGC), Delhi Jal Board, Govt. of NCT of Delhi, Varunalaya Phase-II, Jhandewalan, Karol Bagh, New Delhi.
- 3 Sh. Rajendra T, Flat No. 117-C, LIG Flats of DDA, Motia Khan, Delhi-56
- 4 PS to Member.