

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 9<sup>th</sup> Oct., 2018

Complainant : Sh. Pawan Kumar Jain,  
Respondent : Deputy Commissioner  
(KPZone), North DMC,  
Grievance No. : PGC/2017/MCD/290

**1. Brief facts of the complaint**

Shri Pawan Kumar Jain has filed a DRTI application which has now been transferred as grievance case to be heard by the Chairman regarding unauthorized / dumped vehicle on Road No. 37, Underpass, Onkar Nagar, Tri Nagar

**2. Proceedings in the Public Grievances Commission**

The PGC has convened two hearings in the matter and in the hearing held on 09.10.2018, the following are present:

Complainant : Present  
Respondent : Sh. Rajenderan T.K., A.O.  
Sh. Mahavir Prasad, Inspector

**3. Relevant facts emerging during the hearing**

3.1 Shri Rajenderan T.K., A.O. is present in the hearing and submitted an Action Taken Report from Asstt. Commissioner, Keshav Puram Zone stating that the Licensing Department of Keshav Puram Zone has taken actions against unauthorizedly parked vehicles on 27.09.2018 and 4 cars were impounded from the site. Again an action to remove vehicles was fixed on 05.10.2018 and 10 vehicles were towed from the site. Another action was fixed for 08.10.2018 and 05 vehicles were removed from the site. A letter to area SHO and ACP Traffic (Outer Range)

has also been written with the request to keep a strict vigil in the area cleared from encroachment.

3.2 The complainant present in the hearing was satisfied with the action and requested for regular monitoring in the area to stop re-occurrence of encroachment.

**4. Directions of the PGC**

Asstt. Commissioner (Licensing), Keshav Puram Zone is advised that regular monitoring of the area regarding unauthorized parking of vehicles should be made so that the same remains encroachment free.

With the above directions in the matter the case stands closed at the level of this Commission.

(ASHOK KUMAR)  
CHARIMAN

Copy to:

1. Sh. Pushpender Kumar. Deputy Commissioner (Keshav Puram Zone), North DMC, MC Primary School, Keshav Puram, Delhi-110035
2. Sh. Rajendaran T.K., A.O.(Licensing), Keshav Puram Zone, North DMC, MC Primary School, Keshav Puram, Delhi - 110035
3. Sh. Pawan Kumar Jain