

PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 17th Sept., 2018

Complainant : Smt. Sunita Devi,
Respondent : Commissioner, EDMC
Grievance No. : PGC/2017/MCD/315

1. Brief facts of the complaint

Smt. Sunita Devi has filed a complaint regarding nonpayment of financial benefits after the sudden death of her husband on 14.7.2016, due to which she is facing financial problems. She has requested for early release of the CGEIS, GPF, Gratuity and pension. She has also requested for providing her compassionate appointment.

2. Proceedings in the Public Grievances Commission

The PGC has convened seven hearings in the matter and in the hearing held on 17th Sept., 2018, the following are present :

Complainant : Absent
Respondent : Ms Neha Shankar, S.O.
Ms Veena Ganesh, S.O.

3. Relevant facts emerging during the hearing

Ms Neha Shankar, SO and Ms Veena Ganesh, S.O. are present in the hearing and submitted a status report stating that all payments related to terminal benefits in respect of late Sh. Satish Chand, Sweeper, RSKV, Radhey Shyam Park have been paid to her wife Ms Sunita and all papers related to family pension, complete in all respect, have been submitted to PAO and the same will be paid to her by the bank through PAO concerned.

4. Directions of the PGC

As per the report submitted by the department all terminal benefits have been paid to the complainant and her case for family pension has been processed by the school concerned.

Complainant is directed to submit her papers for compassionate appointment to the Dy. Director of Education, District East so that the same can be processed and sent to the Services Department.

With the above directions in the matter the case stands closed at the level of PGC.

**(ASHOK KUMAR)
CHAIRMAN**

Copy to:

- 1 Ms Tara Walwekar, Dy. Director of Education, District East, GNCT of Delhi, D Block, Anand Vihar, Delhi – 92
- 2 Head of School, Rajkiya Sarvodaya Kanya Vidyalaya, Radhey Shyam Park, Delhi - 110031
- 3 Smt. Sunita Devi