

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

**Date of hearing: 1<sup>st</sup> February, 2017**

Complainant : Smt. Sarita Devi wife of Shri Dinesh Sharma,  
r/9o A-840, Phase-2, Metro Vihar,  
Holambi Kalan, Delhi-110082

Respondent : **Special Commissioner of Police  
Delhi Police (Vigilance),PS  
Barakhamba Road, New Delhi**

Grievance No. : PGC/2017/DP/227  
Grievance filed on : 9/8/2017  
First hearing in the PGC : 2/11/2017  
Scheduled on

**1. Brief facts of the complaint**

The complainant has filed a complaint of inaction against Delhi Police on her complaint regarding missing of her minor daughter . Her daughter, aged 15 years got missing on 6.6.2017 without informing anyone. An FIR NO. 299 dated 7.6.2017 was registered at PS Shahbad Dairy. On 8.6.2017, it was known to the complainant that her daughter was allured by one boy Shahrukh s/o Shamsheer. The whole information /details were provided to the police but no action was taken. She has also alleged that inspite of lapse of a period of two months and her repeated visits to the police station, nothing regarding the action taken on her complaint has been conveyed to her by the police. She has requested for legal action in the matter.

**2. Proceedings in the Public Grievances Commission**

The PGC convened its first hearing in the complaint on 1<sup>st</sup> February, 2018, when the following were present:-

Complainant : Not Present  
Respondent : Shri Ramesh Kumar, ACP/PG/NWD  
Ct. Joginder, PS S.B.Dairy

**3 Relevant facts emerging during the hearing**

An ATR has been filed by ASI Satbir Singh, PS S.B.Dairy through Ct. Joinder, stating the following :-

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- i. In this regard, it is submitted that a case vide FIR No.0299/17 dated 7.6.2017 u/s 363 IPC , PS S.B. Dairy, Delhi was registered on the statement of Shri Dinesh Sharma wherein he mentioned that his girl namely Kajal age-17 years is missing since 6.6.2017. Hence, the above mentioned case was registered and investigation was taken up.
- ii. During course of investigation intimation was sent to HAG, CBI/NCRB, MPS and the details were also uploaded on ZIPNET. WTM was sent to all SHO's in Dehi and all SSsp in India. Later, the missing girl was recovered on 25.9.2017 and his medical examination was got conducted in Dr. BSA Hospital, Rohini. On 26.9.17, statement of prosecutrix u/s 164 Cr.P.C. Section 376 IPC and 4 POCSO Act were added in the case.
- iii. During further course of investigation CCL Sharukh s/o Shamsher Salmani, r/o Subhash Ka Makan, Village Holambi Kalan, Delhi was apprehended in the case in 27.9.2017. He was produced before the Hon'ble JJB , Kingsway Camp and from where he has been sent to OHB-II, Kilngsway Camp, Delhi. The final report against CCL has been submitted before the Hon'ble JJB on 25.11.2017. The case is pending trial."

#### **4. Directions of PGC**

**As informed by the police, girl child has been recovered and her statement has been recorded by Magistrate u/s 164 Cr.P.C. Further, it was informed by the police that as far as possible, the protocol/guidelines in respect of missing children have been followed. The Commission has desired that the complainant be called in PGC to find out that all issures relating to her grievance has been redressed or otherwise.**

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The commission contacted the complainant at her mobile NO. 8130516250 on 5<sup>th</sup> February, 2018 which was picked by her husband Shri Dinesh Sharma, on asking whether his grievance with the police was redressed in toto, he affirmed the same and stated that there was no grievance at present.

In view of the above, the Commission has decided to close the case in PGC.



(SUDHIR YADAV)  
MEMBER(PGC)

Copy to:

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1. The Special Commissioner of Police (Vigilance), Delhi Police, PS Barakhamba Road, New Delhi.
2. The Addl. Commissioner of Police (Vigilance), Delhi Police, Police Station Barakhamba Road, New Delhi-110001.
3. The DCP./Outer District, Old Police Post Dost, Pushpanjali Enclave Road, No. 43, Pitampura, Delhi-110034
4. Smt. Sarita Devi wife of Shri Dinesh Sharma, r/o A-840, Phase-2, Metro Vihar, Holambi Kalan, Delhi-110082.