

# PUBLIC GRIEVANCES COMMISSION

GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

Date of hearing: 13<sup>th</sup> Sept., 2018

Complainant : Smt. Sumita  
Respondent : Spl. CP (Vigilance)  
Grievance No. : PGC/2018/ANNEXURE-II/DP/54

1. Brief facts of the complaint

The complainant has filed a complaint of physically assaulting her by a police W/ASI Gurvinder Kaur inside the SHO's room when the SHO was very much there in the attached rest room. She has stated that she had to file some complaints for which she had visited the police station many times but due to some or the other reasons her complaint was not registered and she was asked to come later. This time she got a call from the police station itself to visit there for lodging her complaint. She has requested for legal action in the matter.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings since 9.8.2018. At the latest hearing held on 13.9.2018, the following were present :-

Complainant : Not Present  
Respondent : SI Lalit, PS Timarpur

3. Relevant facts emerging during the hearing

3.1. ATR filed by SHO/Timarpur through SI Lalit from PS Timarpur is on record.

3.2. SI Lalit from PS Timarpur is present and submitted that CCTV of PS is not working as the hard disk of CCTV is not in working condition. The CCTV installed in the PS was private and it has not facility of recording. In this regard, a letter to HAG/N has already been written vide No. 980/SHO/Timarpur, dated 28.6.2018. He further stated that, a proposal was sent to PHQ vide letter dated 9.3.2015 and the same was forwarded to P&L vide dated 26.3.2015 for further necessary action in the matter.

3.3. The Commission asked SI Lalit whether he was aware about the facts of the case, he replied in negative.

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## 4. Directions of PGC

In view of the ATR, the Commission has decided to close the case in PGC as the allegations cannot be probed without proof/evidence. Moreover, the complainant has not attended any of the three hearings held in the Commission so far. It appears that she is also not interested in pursuing her case in PGC.

However, SHO/PS Timarpur is directed to send detailed report/comments in the instant complaint, duly forwarded through DCP/North, for the perusal of the Commission within 15 days after receipt of this order.

(SUDHIR YADAV)  
MEMBER (PGC)

Copy to:-

1. The Special Commissioner of Police (Vigilance), Police Headquarter, ITO, Delhi.
2. The Deputy Commissioner of Police (District North), Behind Police Station Civil Lines, New Delhi – 110054
3. Ms. Sumita