

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

**Date of hearing: 05<sup>th</sup> June, 2018**

Complainant : Sh. Prakash Chandra Garg

Respondent : Director,  
Directorate of Education,  
Govt. of NCT of Delhi,  
Old Secretariat,  
Delhi – 110054

Grievance No. : PGC/2018/Edn./07

Grievance filed on : 16.3.2018

First hearing in the PGC, : 3.4.2018

Scheduled on

**1. Brief facts of the complaint**

Sh. Prakash Chandra Garg filed a complaint in PGC on 16.3.2018 regarding incorrect sanction of pension family pension and other retirement benefits.

**2. Proceedings in the Public Grievances Commission**

The PGC convened its first hearings on 3.4.2018 and the latest on 05.6.2018 wherein the following were present:

Complainant : Present.

Respondent : Sh.Surender Kumar DDO, GCSS School, Trinagar.

**3. Relevant facts emerging during the hearing**

3.1 On the last date of hearing held on 03.4.2018 the DDO of the School was advised to get the service record updated by sending some person to PAO Cell and also recheck the information and help the complainant regarding incorrect calculation of pension in 1996.

3.2 An ATR has been filed on behalf of HOS, Govt. Co-ed.Sr.Sec.School, Tri Nagar stating that *“the revision of pension w.e.f. 2016 has been done.*

*The service record is already updated as per rules.*

*The pension fixation of 6097 as on 01/05/1996 is correct and half of last B.P. (12600) as 6300 is not admissible as per the rules prevailing at that time which takes into account the average of last ten basic pays and not the last one.*

*The pension fixation as Rs.13781/- w.e.f. 01/01/2006 is also correct as per rules and addition of GP = 6600 is not separately defined and not comparable to any case in D.T.U.*

*The above are the outcome of the discussion of DDO of the School with the concerned PAO-IX.”*

3.3 Copy of the ATR has been given to the complainant.

#### **4. Directions of the PGC**

**4.1 The complainant has gone through the ATR filed by the DDO of the School and is satisfied with the action taken by the School regarding calculation of pension in 1996 and other retirement benefits. Hence, the case of the complainant is closed in PGC.**

**( SUDHIR YADAV )  
MEMBER(PGC)**

#### **Copy to:**

1. The Director, Directorate of Education, GNCT of Delhi, Old Secretariat, Delhi-110 054
2. Dy. Director (Hq.) Nodal Officer, Directorate of Education, Govt. of NCT of Delhi Old Secretariat, Delhi-110 054
3. The Vice Principal, HOS, Govt. Co-ed. Sr. Sec. School, Narang Colony, Tri Nagar, Delhi
4. Sh. Prakash Chandra Garg
5. PA to Member, PGC.