

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 29th May, 2018

Complainant : Sh. Naveen Chander Sehgal
Respondent : Deputy Commissioner, Karol Bagh Zone, North DMC,
Grievance No. : PGC/2017/MCD/304
Grievance filed on : 3/ 8/ 2017
First hearing in the PGC, Scheduled on : 10/ 10/ 2017

1. Brief facts of the complaint

Sh. Naveen Chander Sehgal filed a grievance in PGC on 3/8/2017 regarding unauthorized installation of the tower at Shop No. 25/1, East Avenue Market, East Punjabi Bagh, under the name and style of M/s Lucky Gifts Shop without having any license from the concerned authority i.e. MCD. The complainant is running a clinic adjacent to the tower installed, who has complained that this tower / antenna may cause danger to the health of the patients. The complainant has requested for necessary action in the matter.

2. Proceedings in the Public Grievances Commission

The PGC has convened six hearings in the matter and at the hearing held on 29th May, 2018, the following were present:

Complainant : Present

Respondent : Sh. R.A. Goel, AE (Building), Karol Bagh Zone, North DMC

3. Relevant facts emerging during the hearing

3.1 During the hearing on 15/05/2018 the directions of the PGC were as under :

AE(B-III), Karol Bagh Zone, North DMC is directed to check the submissions made by the complainant in his presence. Since the removal of tower by the company is taking time he is directed to seal the property after switching off the power supply of tower so that the tower becomes non functional and submit a report in the matter on the next date of hearing.

3.2 Sh. R.A.Goel, AE (B)-III, KBZ is present during the hearing and submitted a status report stating that :

In continuation of previous ATR filed on 14.05.2018 the mobile tower company failed to remove the unauthorized mobile tower within stipulated time. Therefore, in compliance of Sealing order issued vide file No. S/B/KBZ/2017/26 dt. 13.11.2017, the unauthorized erected mobile tower was sealed by Department on 24.05.2018 with the help of local police. A watch and ward letter has been issued to the SHO Punjabi Bagh to keep a watch on sealed tower so that owner may not temper with the seal.

4. Directions of the PGC

As the tower has been sealed Asstt. Engineer (B)-III, KBZ is directed to pursue the matter with Bharti Airtel for removal of tower and is further directed to initiate action on the other file vide which the property has been booked for unauthorized construction.

With the above directions in the matter the case stands closed at the level of PGC.

(SUDHIR YADAV)
MEMBER (PGC)

Copy to:

1. Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi.
2. Deputy Commissioner (Karol Bagh Zone), North DMC, Near Khalsa College, Anand Parbat, New Delhi.
3. Executive Engineer (Building), Karol Bagh Zone, North DMC, Near Khalsa College, Anand Parbat, New Delhi.
4. Executive Engineer (Maintenance)-1, Karol Bagh Zone, North DMC, Near Khalsa College, Anand Parbat, New Delhi.
5. AE (Building-III), Karol Bagh Zone, North DMC, Near Khalsa College, Anand Parbat, New Delhi.
6. Sh. Naveen Chander Sehgal