# PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

## M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

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### Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 23<sup>rd</sup> May, 2018

Complainant : Sh. Raman Gupta

Respondent : Deputy Commissioner (Central Zone), South DMC,

Grievance No. : PGC/2017/MCD/275

Grievance filed on : 22.06.2017 First hearing in the PGC, : 16.08.2017

Scheduled on

### 1. Brief facts of the complaint

Sh. Raman Gupta filed a grievance in PGC on 22.06.2017 against the unauthorized construction in the form of 4<sup>th</sup> floor at 61, National Park, Lajpat Nagar-IV, New Delhi - 24.

## 2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened four hearings in the case and at the hearing held on 23<sup>rd</sup> May, 2018 the following were present:

Complainant : Absent

Respondent: Sh. Anurag Saxena, AE (M), Central Zone, SDMC

## 3. Relevant facts emerging during the hearing

3.1 At the hearing held on 11.04.2018 the directions of the PGC were as under:

AE (B), Central Zone is directed to depute JE (B) to check the present status of the building and verify the claim of complainant and submit a report.

AE (M), Central Zone is directed to check the that Stair case, if any, is on the public land the same should be removed as per the DMC Act in compliance of the directions of the Hon'ble Chairman PGC dated 25.10.2017 and submit an Action Taken Report on the next date of hearing.

Police Department is exempted from presence for further hearings

3.2 Sh. Anurag Saxena, AE(M), Central Zone is present and submitted a report stating that in compliance of the directions of PGC at point No. 4.2 the site was inspected and it was

observed that the steel staircase was erected from road side berm to first floor by the residents of H.No.61, National Park, Lajpat Nagar-IV.

Since the matter of pucca encroachments on the lanes having right of way less than 60 feet fall in the jurisdiction of Division (M)-I, Central Zone, accordingly, this office has carried out the encroachment removal action on 08.05.2018 along with the held of Delhi Police and the portion of steel staircase erected on the road side berm by the residents of H.No.61, National Park, Lajpat Nagar-IV has been removed. The photographs taken before and after the encroachment action are enclosed herewith for favour of kind information.

In view of above, the matter vide point No. 4.2 of the reference No. PGC/2017/MCD/275 may kindly be treated as closed on the part of AE (M)/Div. (M)-I, Central Zone, SDMC.

## 4. <u>Directions of the PGC</u>

ATR submitted by maintenance div. for encroachment on public land.

The grievance of the complainant as per the complaint dated 16.8.16 is of unauthorized construction on 4<sup>th</sup> floor at 61, National Park and action under the DMC Act.

Sh. Anurag Saxena A.E. (M), Central Zone, SDMC stated that the encroachment removal programme was carried out on 4<sup>th</sup> May, 2018 on the property under question. The stair case on the public land / public passage erected on the road has been removed. However, the report is silent about the demolition of unauthorized construction on the 4<sup>th</sup> floor. Since the original complaint relates to unauthorized construction and resultant action against the owners of the property under the DMC Act and AE (B) Central Zone to submit an ATR.

Since the action has been taken on the complaint and subsequently stair case has been removed from the public land. The matter stands closed at the level of PGC.

(SUDHIR YADAV) Member (PGC)

# Copy to:

- 1. Commissioner, South DMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi
- 2. Deputy Commissioner (Central Zone), South DMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi 110024
- 3. Executive Engineer (B), Central Zon, South DMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi 110024
- 4. Executive Engineer (Maintenance), Central Zone,. South DMC, Shiv Mandir Marg, Lajpat Nagar, New Delhi 110024
- 5. Sh. Raman Gupta