PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi) M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 24th May, 2018

Complainant	:	Sh. Madan Lal
Respondent	:	District Magistrate (North East)
Grievance No.	:	PGC/2018/Rev./SW/03
Grievance filed on	:	12.03.2018
First hearing in the PGC,	:	26.04.2018
Scheduled on		

1. Brief facts of the complaint

Sh. Madan Lal filed a grievance petition in PGC on 12.03.2018 stating that he was retired from the post of Tehsildar (Seelampur)/Grade-I(DASS) w.e.f. 30.11.2017 (A/N) fromn O/o the Divisional Commissioner cum Secretary (Revenue), Govt. of NCT of Delhi. However till date he has not received his retirement benefits viz. Gratuity, Leave Encashment, Payments under CGIS and requested that suitable directions may be issued to the concerned authorities for completing t he necessary formalities immediately and to release the above mentioned payments.

2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened two hearings in the matter and in the hearing on 24.05.2018 following are present:

Complainant : present Respondent : Sh. Raj Kumar, Office Superintendent

3. <u>Relevant facts emerging during the hearing</u>

3.1 During the hearing on 26.04.2018 the directions of the PGC were as under :

District Magistrate (North East), Revenue Department is advised to calculate the financial impact of the penalty imposed upon Sh. Madan Lal. Whether the same can be recovered from the DCRG? The remaining benefits be released and after decision on appeal of

the complainant the DCRG be also released. An action report in the matter be submitted on the next date of hearing.

3.2 Sh. Raj Kumar, Office Superintendent is present in the hearing and submitted a report stating that :

On the subject cited above it is submitted that the pension case of Sh. Madan Lal, Gr.I(DASS) Retd. On 30.11.2017 has submitted to Pay & Accounts Officer, PAO-VIII, GTB Hospital Complex, Dilshad Garden, Shahadara, Delhi vide this office letter No. F.3(6)/DC/NE/SDM(HQ)/Admn./2018/1642 dated 22.05.2018 for further necessary action at their end.

4. Directions of the PGC

SDM (HQ), District North East is directed to complete the action in the case within a month's time and submit an Action Taken Report in the matter to this Commission.

With the above directions the case is closed at the level of PGC.

(SUDHIR YADAV) Member (PGC)

Copy to:

- 1 Secretary cum Divisional Commissioner, Revenue Department, 5-Sham Nath Marg, Delhi – 110054
- 2 District Magistrate (North East), Revenue Department, Govt. of NCT of Delhi, Nand Nagri, Delhi 93
- 3 SDM (HQ), District North East, Revenue Department, Govt. of NCT of Delhi, Nand Nagri, Delhi 93.
- 4. Sh. Madan Lal