

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No.PGC/2018/A.II/Edn./09

Date of hearing: 31st July, 2018

Complainant : Smt. Meena
W/o. Late Shri Ramveer, Present

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi,
Through Sh. Bijender Singh, HOS/DDO
GBSSS No.1, Ghonda.

1. Brief facts of the complaint.

Smt. Meena filed a complaint in PGC on 11/04/2018 regarding non-release of benefits of 2nd MACP due on 31.8.2008 in PB-2 in r/o of her late husband as he got his promotion as Gr.II in December, 2010.

The PGC convened hearings in the case on 30.5.2018, 4.7.2018 and the latest on 31.7.2018.

2. Facts emerged during the proceedings.

Sh. Bijender Singh, HOS/DDO present for the Respondent informed that *“Bill for difference of leave encashment for Rs.6090/- and pay arrear bill for the period 1.9.2008 to 14.12.2010 for Rs.34226/- has submitted in PAO vide bill no. 85 and 86 dated 12.7.2018 respectively. As per PAO-8, the said two bills have been passed at their level on 24.7.2018 and payment made through e-payment in favour of Mrs. Meena has been made. No outstanding dues are pending now at the school level.”*

The complainant stated that the outstanding payments have not yet been credited in her account. The HOS, GBSSS No.1 assured that the payments will be credited in her account shortly.

3. Directions

In view of above submissions and progress made by the Deptt. in the matter and that bills have been cleared by PAO-8 on 24.7.2018 and the payments would be made to the complainant shortly, the case is closed in the Commission.

The complainant is advised to check with her bank to ensure that the payments have been credited in her account. In case of any delay, she may contact Head of School, GBSSS NO.1, Ghonda for immediate release of the amount.

**(SUDHIR YADAV)
MEMBER(PGC)**

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education(HQ)/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. The HOS, GBSSS No.1, Ghonda, Delhi-110 053.
4. Smt. Meena.