

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
M-Block , I.P.Estate (near ITO) Vikas Bhawan: New Delhi-2
Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97**

Dt. 9.5.2018

Complainant : Sh. Gurdial Singh

Respondent : BRPL
Grievance No. : PGC/2016/Power/06
Grievance field on : 29.1.2016
First hearing in the PGC : 23.3.2016
Scheduled on

Brief facts of the complaint

A complaint was received in PGC from Sh. Gurdial Singh regarding non-settlement of emoluments and wrong fixation of his pay by DVB/BRPL.

Proceedings in the Public Grievances Commission

The PGC convened its first hearing on the complaint on 18.5.2016, 3.8.2016, 28.9.2016, 23.11.2016, 11.1.2017 and 22.3.2017. The case has been reopened on the request of the complainant and hearing held on 09.5.2018 wherein the following were present.

Complainant: Present
Respondent : Sh. R.K.Kataria OSD/HR
Sh. Sourish.

An ATR on behalf of Dy. Director (Power), GNCTD is on record stating therein that:-

"....a combined reading of all the provisions indicate that these provisions specifically deal with personnel and if there is any liability with respect to a personnel, the same is to be met by the respective company of the erstwhile DVB instead of Govt. of NCT of Delhi.

It is submitted that the averments and allegations made in the grievances are generally directed towards the BRPL instead of GNCT of Delhi as the matter relates to internal service matter and as per Delhi Electricity Reforms Act, 2000 and Transfer Scheme Rules, 2001, made thereunder states that GNCTD has no role to play in such cases. However, in view of the directions of Hon'ble PGC, the Deptt. of Power, GNCTD has made its full efforts to resolve the grievances and called a meeting in the Department and also disposed of his grievance vide office letter dated 31.10.2017 and hence, nothing is pending on the part of the Department of Power, GNCTD."

Directions of PGC:-

In view of the ATR filed by the Department and oral submissions put forth by the departmental representative, the Commission is of the opinion that the case of the complainant is devoid of any merits and hence close the same in the Commission.

(N.Dilip Kumar)
Member PGC

Copy to:

- The Principal Secretary, Department of Power, 8th Level, Delhi Sachivalya, I.P. Estate, ND.
- The Head Customer Care, BRPL, BSES Bhawan, Nehru Place, New Delhi.
- Sh. Gurdial Singh,
- PA to member