

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 1<sup>st</sup> August, 2018

Complainant : Smt. Vishnu Devi  
Respondent : Deputy Commissioner  
(Central Zone)  
Grievance No. : PGC/2018/MCD/22

**1. Brief facts of the complaint**

Smt. Vishnu Devi has filed a grievance regarding construction of illegal two storey toilet adjacent to the wall of her house by Sh. Nemchand in connivance with MCD officials

**2. Proceedings in the Public Grievances Commission**

The PGC has convened second hearing in the case on 01.08.2018 and following are present :

Complainant : Present

Respondent : SI Janak Singh, P.S. NFC

**3. Relevant facts emerging during the hearing**

3.1 As per directions during the last hearing SI Janak Singh, P.S. New Friends Colony is present and submitted a report from SHO, New Friends Colony stating that as per enquiry in the matter it was found that a old toilet exist on property No. 64 Sarai Jullena, which is a private land and belongs to Mr. Nemchand. No encroachment on govt. land is seen at the spot.

3.2 Neither anyone is present in the hearing from Central Zone, SDMC nor any status report is submitted which has been viewed seriously by this Commission.

**4. Directions of the PGC**

**4.1 Deputy Commissioner, Central Zone, SDMC is advised to take note of the non presence of the officers in the hearings of the Commission and take action accordingly.**

**Further he is advised to ensure that no encroachment on the govt. land is there at the site and if it exists, action against the same be taken as per the DMC Act under intimation to this Commission.**

**4.2 With the above directions in the matter the case stands closed at the level of this Commission.**

(SUDHIR YADAV)  
Member (PGC)

Copy to:

1. Commissioner, South DMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi-110002
2. Deputy Commissioner (Central Zone), South DMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi – 110024
3. Ex. Engineer (M), Central zone, SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi – 110024
4. Ex. Engineer (B), Central Zone, SDMC, Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi – 110024
5. Smt. Vishnu Devi