

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR  
dated 25.9.97**

Date of hearing: 31<sup>st</sup> July, 2018

Complainant : Smt. Pista Devi  
Respondent : Deputy Commissioner (Civil  
Lines Zone),  
Grievance No. : PGC/2018/MCD/20

**1. Brief facts of the complaint**

Smt. Pista Devi filed a grievance in PGC on 27.04.2018 regarding life threatening unauthorized construction at E-21-22, Dairy Road, Adarsh Nagar, Delhi 110033.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened two hearings in the matter and in the hearing held on 31.07.2018 and the following were present:

Complainant : Present

Respondent : Sh.Anil Aggarwal, AE (B)

**3. Relevant facts emerging during the hearing**

3.1 Shri Anil Agarwal, AE (B) is present in the hearing and submitted a status report stating that the department has attempted four times for demolition of unauthorized construction on 26.06.2018, 19.07.2018 & 24.07.2018 but due to unavailability of force from P.S. Adarsh Nagar the same could not be materialized and on 03.07.2018 due to shortage of time action could not be taken. Now another demolition action plan has been fixed for 02.08.2018 & 14.08.2018 and the department will take action under the provisions of DMC Act.

3.2 Asstt. Engineer (B) was advised to initiate demolition action on the unauthorized construction as per DMC Act as per his schedule on 02.08.2018 and accordingly, SHO, Adarsh nagar was directed to made police force available for the purpose.

3.3 Accordingly, police force was made available to the officers of Civil Line Zone for the purpose on 02.08.2018 and demolition action was taken and a report, along with photographs of action taken, dated 03.08.2018 in this regard has been submitted by the AE (B) stating that the department has taken demolition action with the assistance of police officials. During action three panel cut down on the roof of fourth floor, front window of fourth floor also removed. However, two panels have already been removed on 04.05.2018 at fourth floor.

#### **4. Directions of the PGC**

**Action in the matter has been initiated by the Civil Line Zone, North DMC. Executive Engineer (B) –II, Civil Line Zone is directed to ensure that remaining action, if any, may be initiated as per DMC Act under intimation to this Commission.**

**With the above directions in the matter the case stands closed at the level of PGC.**

(SUDHIR YADAV)  
Member (PGC)

Copy to:

1. Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civil Centre, Minto Road, New Delhi - 110002
2. Deputy Commissioner (Civil Lines Zone), North DMC, 16 Rajpur Road, Civil Lines, Delhi-110054
3. Executive Engineer (Building-1), Civil Lines Zone, North DMC, 16 Rajpura Road, Delhi- 110054
4. Smt. Pista Devi