

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 17th July, 2018

Complainant : Sh. Dipan Kapur,
Respondent : Deputy Commissioner (Karol
Bagh Zone), North DMC,
Grievance No. : PGC/2014/MCD/1778

1. Brief facts of the complaint

Sh. Dipan Kapur filed a complaint in PGC on 26.09.2014 stating that he filed many complaints in MCD, Delhi Police, DPCC etc. against the owner of Punjabi Chicken at 4A/9, Old Rajinder Nagar and owner of Ramesh Namkeen Bhandar, 4-A/1, Old Rajinder Nagar regarding illegal running the shops in purely residential area but no action has been taken by North DMC against them till date. He has further alleged that instead of taking action, all registration and license have been granted to them by MCD and Delhi Police. These departments are not following the guidelines / directions of Master Plan 2021 para – 15. The complainant has requested the Commission to take necessary action in the matter.

2. Proceedings in the Public Grievances Commission

The PGC has convened twenty one hearings in the matter since 02.03.2015 and at the last hearing held on 17th July, 2018 neither the complainant nor the respondent is present.

3. Relevant facts emerging during the hearing

Commission observed that on the complaint of complainant action against the owner of Punjabi Chicken at 4-A/9, Old Rajinder Nagar and Ramesh Namkeen Bhandar, 4-A/1, Old Rajinder Nagar has

been taken on various occasions with the intervention / directions of this Commission.

The Dy. Health Officer, Karol Bagh Zone, North DMC has submitted that M/s Ramesh Namkeen Bhandar located at 4-A/1, Old Rajinder Nagar is running trade with valid health trade license to which the complainant alleged that the license has not been taken by submitting bonafide documents. It is also submitted by MCD that matter is pending with ATMCD pertaining to property No. 4-A/1, Old Rajinder Nagar which is against demolition order of the same issued by MCD.

On the last date of hearing on 29.06.2018 the complainant was directed to submit any documentary proof in favour of his claim that the license to M/s Ramesh Namkeen Bhandar has been issued on the basis of fake papers but neither the complainant is present in hearing on 17.07.2018 nor any compliance is made by him.

4. Directions of the PGC

The Commission is of the considered view that based on the report submitted by MCD authorities, no action remains to be taken by Commission at this stage. Hence the matter stands closed at the level of this Commission.

(SUDHIR YADAV)
Member (PGC)

Copy to:

1. Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi - 110002
2. Deputy Commissioner (Karol Bagh Zone), North DMC, Near Khalsa College, Anand Parvat, New Delhi-110005

3. Addl. Deputy Commissioner, Karol Bagh Zone, North DMC, Near Khalsa College, Anand Parvat, New Delhi-110005
4. Executive Engineer (Building), Karol Bagh Zone, North DMC, Near Khalsa College, Anand Parvat, New Delhi-110005
5. Dy. Health Officer, Karol Bagh Zone, North DMC, Near Khalsa College, Anand Parvat, New Delhi-110005
6. Sh. Dipan Kapur