PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Dated: 9.5.2018

Complainant : Sh. Champat Rai

Respondent : Power

Grievance No. : PGC/2017/Power/01

Grievance filed on : 5.12.2017 First hearing in the PGC, : 27.3.2018

Scheduled on

1. Brief facts of the complaint

A grievance has been received from General Secretary, Vishwa Hindu Parishad, R.K.Puram regarding refund of un-utilized amount deposited long back for grant of two connections of 40 KW each making total of 80 KW in favor of Sri Sankat Mochan Hanuman Temple in Sector-VI, R.K. Puram, ND.

2. Proceedings in the Public Grievances Commission

The PGC has convened its first hearing on 27.3.2018 and latest on 24.4.2018 the following were present:

The Asstt. Vice President, Head Customer Care, BRPL has sent the ATR through dak dated 26.4.2018 stating therein that:-

"It would be worthwhile to place on record that a refund cheque vide no. 496456 dt. 24.4.2018 in favour of Vishva Hindu Parisad drawn on Axis Bank Ltd., GK-II, New Delhi for an amount of Rs. 5,80,855/- (Rs Five lakh eighty thousand eight hundred fifty five only) against the refund amount deposited in 2001 with simple interest has been handed over to Sh. Anand Singh."

The complainant has confirmed that he has received the cheque from BRPL.

3. Directions of the PGC

As the grievance of the complainant has been resolved. The commission has decided to close the case.

(N. Dilip Kumar)
Member PGC

Copy to:

- Principal Secretary, Department of Power, 8th Floor, B-Wing, Delhi Secretariat, I.
 P. Estate, New Delhi 110113.
- Head Customer Care, BRPL, BSES Bhawan, Nehru Place, New Delhi
- Sh. Champat Rai
- PS to Member