### PUBLIC GRIEVANCES COMMISSION

# **GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI** I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110

Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No. PGC/2018/A-II/Edn./08

Date of hearing: 18<sup>th</sup> July, 2018

Complainant : Sh. Laxmi Narain Yadav, Present.

Respondent : The Director, Education, GNCTD, through Smt.Juhi Aggarwal,

DDE(South-East), GNCTD

Sh. Jitender Kukreja, ASO, Present.

#### 1. Facts emerged during the proceedings.

1.1 As per ATR filed by Dy.Director of Education (South-East), GNCTD "Medical Card Encashment of Leave (Rs.6,92,431/-) has been has been issued to the beneficiary; released by PAO on 10.7.2018; Four medical bills amounting to Rs.7084/-, 14,978/-, 7565/- and 2064/- have been submitted to PAO on 09.07.2018 which would be settled shortly. Memo dated 10.7.2018 has been issued to Authorized Officer of DAV SS School (Aided), Jangpura to explain the delay in settling the claim of Sh. Laxmi Narain Yadav."

#### 2. **Directions**

2.1 In view of the appropriate and timely action taken by the Department in expeditious disposal of grievances of the complainant and the complainant conveying his satisfaction, the grievance case is closed in PGC.

> (SUDHIR YADAV) MEMBER(PGC)

## Copy to:

- 1. The Director, Dte. of Education, Govt.of NCT of Delhi, Old Secretariat, Delhi-110054.
- 2. The DDE (HQ)/ Nodal Officer, Dte. of Education, Govt.of NCT of Delhi, Old Secretariat, Delhi-110054.

- 3. Ms. Juhi Aggarwal, Dy.Director of Education, Distt South-East, GNCT of Delhi, Defence Colony, New Delhi.
- 4. Sh. Laxmi Narain Yadav.