

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 3rd May, 2018

Complainant : Smt. Kanta Baweja

Respondent : Chairman,
New Delhi Municipal Council,
Palika Kendra, Parliament Street, New Delhi

Grievance No. : PGC/2018/Annex.II/NDMC/02

Grievance filed on : 19.03.2018

First hearing in the PGC,
Scheduled on : 26.04.2018

1. Brief facts of the complaint

Smt. Kanta Baaweja filed a grievance in this Commission stating that she retired as Headmistress from NDMC on 30.11.2001. She is drawing pension from State Bank of India, vikas Puri. (SB A/c 10634325764). After 15 years of retirement, her commutation amount of pension of Rs. 1695 was restored from December, 2016. Her basic pension is Rs. 9579 and DA thereon is Rs. 11974 and the total comes to Rs. 21553. But she is getting pension of Rs. 21483 which is short by Rs. 70 p.m. She has requested that she may be given complete pension. She also stated that she is not getting DA increased from July, 2016. She has also not yet got her revised pension as per the 7th Pay Commission. She has requested that her revised pension as well as arrears may kindly be paid.

2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 26.04.2018 and the following are present:

Complainant : Absent

Respondent : Ms Mithlesh Yadav, Jt. Director (Edn.)
Ms Priyanka, DEO

3. Relevant facts emerging during the hearing

3.1 During the hearing on 26.04.2018 it is informed by the Jt. Director (Edn.), NDMC that the case had been referred to a wrong section and the same has now been sent to AO (Pension) for needful in the matter. It was ordered that the AO (pension), NDMC to take immediate necessary action in the matter and be present in the next date of hearing along with Action Taken Report and the next date of hearing was fixed as 03.05.2018.

3.2 On 03.05.2018 Sh. Gurdeep Kumar, AAO (Pension) is present and submitted that a letter has been sent to the complainant informing about her grievance and a copy of the same has also been submitted to the Commission which states that :

In this context, it is to inform you that your pension has already been revised in terms of 7th Pay Commission w.e.f. 01.01.2016 onwards and arrears of revision of pension of Rs. 50427/- has already been released to you on 12.04.2017. The increased DA has also been paid to you. As far as question of pension which is short by a sum of Rs. 70/- is concerned it is informed that the same is being deducted as commutation of pension granted to you on 01.05.2004 and the same will be restored on 30.04.2019 i.e. after 15 years from the date of commutation.

4. Directions of the PGC

Sh. Gurdeep Kumar, AAO (Pension) informed that the reasons for Rs. 70/- less payment towards pension has already been communicated and explained to the complainant.

The complainant if still has any doubts can contact Sh. Gurdeep Kumar, AAO in person and clarify the same. The matter stands closed at the level of PGC.

(SUDHIR YADAV)
Member (PGC)

Copy to:

- 1 Chairman, NDMC, Palika Kendra, Parliament Street, New Delhi
- 2 A.O. (Pension), NDMC, Palika Kendra, Parliament Street, New Delhi
- 3 Smt. Kanta Baweja