

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97

Dated: 25.4.2018

Complainant : **Sh. Ramesh Singh**
Respondent : TPDDL
Grievance No. : PGC/2018/Power/03
Grievance filed on : 9.3.2018
First hearing in PGC : 25.4.2018
scheduled on

1. Brief facts of the complaint

A complaint was received in PGC from Sh. Ramesh Singh regarding providing of new electricity connection at his residence. He requested PGC to do the needful.

2. Proceedings in the Public Grievances Commission

The **PGC convened its first hearing on the complaint on 25.4.2018** wherein the complainant as well as the respondent from the department were called.

Complainant: Absent
Respondent: Sh. Sanjay Gupta, Manager, TPDDL.

An ATR was filed by HOG (PA,CL&IB) , TPDDL stating therein that:-

“However due to stay granted Hon’ble Tis Hazari Corut vide order dt. August, 11, 2017 in the petition by M/s JKG Buildcon Pvt. Ltd. electrification work was stopped. Therefore new connection request of complainant could not be processed and cancelled.

We have to come to know recently that petition has been withdrawn by the petitioner from Hon’ble Court on 18th April 2018 and now the request of new connection can be processed subject to fulfillment of Commercial Formalities and completion of work at site.”

As per the ATR the process of electrification in that area has already been started after the Court stay has been vacated.

Now the complainant has to complete all the formalities before the connection is provided by the Power Company and connection will be given after the completion of work at the site.

3. Directions of PGC

The commission advises TPDDL to complete all formalities and release the new electric connection to the complainant.

With the above directions, the Commission has decided to close the case.

**(N. Dilip Kumar)
Member, PGC**

Copy to:

- The Principal Secretary, Department of Power, 8th Level, Delhi Sachivalya, I.P. Estate, New Delhi,.
- Head Customer Care, TPDDL, Cencare opposite C-2, Block Lawrence road, Keshvpuram-110 035.
- Sh. Ramesh Singh
- PA to the Member.