

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 24th April, 2018

Complainant : Sh.M.P.Bhardwaj

Respondent : Deputy Commissioner (Civil Lines Zone),
North DMC, 16 Rajpura Road,
Civil Lines, Delhi - 110054

Grievance No. : PGC/2017/MCD/316

Grievance filed on : 21.06.2017

First hearing in the PGC,
Scheduled on : 07.11.2017

1. Brief facts of the complaint

Sh. M.P. Bhardwaj filed a grievance in PGC on 21.06.2017 regarding inconveniences / problems being faced by him due to illegal floor constructed by the owner of flat no. 480 of his block. He has stated that due to said illegal construction, water supply to his water tank has been affected and his access to the tank has also been blocked due to which, he is unable to clean the tank. He has requested for legal action in the matter.

2. Proceedings in the Public Grievances Commission

The PGC has convened five hearings since 07.11.2017 and at the last hearing held on 6th March, 2018 the following were present:

Complainant : Present

Respondent : Sh. Neeraj Gupta, AE (Building-1), Civil Lines Zone
North DMC

3. Relevant facts emerging during the hearing

3.1 At the last hearing held on 06.03.2018, the directions of PGC were as follows :

Executive Engineer (B-II), Civil Line zone, North DMC is directed to inspect the premises of the complainant to verify that his water tank has been relocated as per his convenience and he has access to it and submit a report to this effect before the next date of hearing.

The complainant is directed to be present during the next date of hearing.

3.2 During the hearing Sh. Neeraj gupta, AE (B)-II, CLZ is present and submitted a report of Ex. Engineer (B-II) stating that with reference to the directions passed by the Commission dated 06.03.2018 regarding carrying out of unauthorized construction in P.No. 480, Sanjay Enclave. In t his regard it is submitted that as directed inspection was carried out against the property in question and found that the water tank has been relocated as per convenience of the complainant. Photographs in respect of the same is attached with reply for kind information.

4. Directions of the PGC

The action in the matter has been taken as per the convenience of the complainant. The case stands closed at the level of PGC.

(SUDHIR YADAV)
Member (PGC)

Copy to:

1. Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civil Centre, Minto Road, New Delhi
2. Deputy Commissioner (Civil Lines Zone), North DMC, 16 Rajpur Road, Civil Lines, Delhi
3. Executive Engineer (Building-II), Civil Lines Zone, North DMC, 16 Rajpura Road, Delhi
4. Sh. Neeraj Gupta, AE (Building-II). Civil Lines Zone, 16 Rajpura Road, Delhi
5. Sh. M.P.Bhardwaj