

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 24th April, 2018

Complainant : Sh. Jagdish Chand Jain

Respondent : Deputy Commissioner,
Shahadara North Zone,
East Delhi Municipal Corporation,
Near Shyam Lal College, Shahadara,
Delhi -110032

Grievance No. : PGC/2017/MCD/267

Grievance filed on : 21.06.2017

First hearing in the PGC,
Scheduled on : 05.09.2017

1. Brief facts of the complaint

Shri Jagdish Chand Jain filed a grievance in the Commission on 21.06.2017, stating that he retired from Health Department of East DMC on 30.11.2011. The payment was made to him as per grade pay of Rs. 4200/-, while the same would have been made on the basis of grade pay of Rs. 4800/-. He brought this discrepancy to the notice of Deputy Commissioner (Shahadara North Zone), East DMC, verbally as well as in writing. A copy of the same was also endorsed to Deputy Health Officer, Shahadara North Zone, East DMC. But till date, his grievance has not been resolved. He has requested for redressal of his complaint to the Commission.

2. Proceedings in the Public Grievances Commission

The PGC has convened five hearings in the matter and at the hearing held on 24th April, 2018

following are present :

Complainant : Present

Respondent : Dr. Ajay Handa, D.H.O., Shahadara North, East DMC

3. Relevant facts emerging during the hearing

3.1 At the last hearing held on 13.02.2018, the directions of PGC were as follows :

Taking into account the submission of Dr. Ajay Handa, DHO a period of one month is allowed to finalize the matter. In the event the matter is not settled the Deputy Commissioner should personally attend the next hearing and submit the report in person. As far as this Commission is concerned such inordinate delay amounts to harassment to the ex-employees of the departments.

3.2 During the hearing on 24.04.2018 Dr. Ajay Handa, DHO, Shahadara North is present and informed that order for pay fixation after grant of MACP will be issued in a fortnight and a communication with regard to fixation of pay will be conveyed to Pension Cell, EDMC for making the differential payment of terminal benefits of the pensioner.

4. Directions of the PGC

Dy. Health Officer, Shahadara North, EDMC is directed to take immediate action for issuance of order for pay fixation and inform the Pension Cell accordingly under intimation to this Commission.

Accounts Officer, Pension Cell, EDMC is directed to ensure that the dues of the pensioner are paid as early as possible and his grievance is redressed.

With the above directions in the matter the case stands closed at the level of PGC.

(SUDHIR YADAV)
Member (PGC)

Copy to:

- 1 Commissioner, East DMC, Udyog Sadan, Plot No. 419, F.I.E., Patparganj Industrial Area, Delhi- 110092.
- 2 Deputy Commissioner (Shahadara North Zone), Nigam Bhawan, Keshav Chowk, Near Shyam Lal College, Shahadara, Delhi – 110032.

- 3 Dr. Ajay Handa, DHO, Shahadara North Zone, East DMC, Nigam Bhawan, Keshav Chowk, Near Shyam Lal College, Shahadara, Delhi – 110032
- 4 Accounts Officer, Pension Cell, EDMC, Udyog Sadan, Plot No. 419, F.I.E., Patparganj Industrial Area, Delhi - 110092
- 5 Sh. Jagdish Chand Jain