

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

Date of hearing:19th April, 2018

Complainant : Shri Gurmit Singh Saini

Respondent : **Special Commissioner of Police
(Vigilance), Delhi Police, Delhi Police
Headquarter, I.P. Estate, New Delhi.**

Grievance No. : PGC/2017/DP/12

Grievance filed on : 26/12/2017

First hearing in the PGC : 30/03/2017

held on

1. Brief facts of the complaint

The complainant has filed a complaint stating that he has been pursuing the matters of illegal encroachments against the hawkers/squatter/ vendors illegally operating in the area of Mukherjee Nagar. He has stated that earlier the PGC had got the illegal encroachments removed from the referred area through North DMC and Delhi Police. But the area has again been encroached upon due to negligent attitude of the Delhi Police. He has further stated that though illegal structure created by the taxi operators at halt and go taxi stands in Mukherjee Nagar was recently removed, but to his utter surprise, the illegal structure has again been created by the taxi operators in connivance with the Delhi Police officials. The complainant has requested for legal action in the matter.

2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing in the complaint on 30th March, 2017, the second hearing held on 1st June, 2017, the third hearing held on 3rd August, 2017, the fourth hearing held on 18th January, 2018, the fifth hearing held on 8th March, 2018 and the sixth hearing held on 19th April, 2018, when the following were present:

Complainant: Present

Respondent: Shri Ramesh Kumar, ACP/PG/NWD

ASI Surender Singh, PS Mukharjee Nagar

Balbir Singh, AO, General Branch, Civil Lines Zone

3. Relevant facts emerging during the hearing

An ATR has been filed by ASI Surender Singh, PS Mukherjee Nagar, stating that " as given direction by the Hon'ble PGC, the undersigned will always ensure that not any unauthorized structure will be allowed to re-occur."

Another ATR has been filed by Admn. Officer/CLZ, stating that " the desired action has been taken on 26.3.2018 and all the unauthorized temporary encroachment have been removed from BBM Depot to Bhai Parmanad Colony. As asked by the complainant about particular point i.e. halt and go taxi stand is concerned, as reported by the concerned LI Shri Pradeep Kuamr, the unauthorized temporary

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encroachment in the shape of "Takhat, two khats of wooden and one khat of iron, tirpal, big drum etc. were lifted and deposited in Mpl. Store, photographs alongwith action taken report is enclosed please."

4. Directions of PGC

ASI Surender Singh, PS Mukherjee Nagar is present and stated that the unauthorized structure has been removed. He also assured that unauthorized structure will not be allowed to re-occur.

Balbir Singh, ASO/CLZ /NDMC is present and informed that "Takhat", two khats of wooden etc. were lifted and deposited in Mpl. Sotre. He also produced photographs with ATR.

The complainant is present and informed that inspite of repeated directions of the Commission to Delhi Police to ensure that that the removed /demolished unauthorized structure is not allowed to re-occur, but the same re-occurs.

DCP/North West District to direct SHO/Mukherjee Nagar to keep a vigil at the site so that the removed structure is not allowed to re-occur and the right of way is free from encroachment.

With the above advice, the Commission has decided to close the case in PGC.

(SUDHIR YADAV)
MEMBER(PGC)

Copy to:

- 1. CEO, Delhi Jal Board, Varunalaya Building, near Jhandewalan Mandir, New Delhi-110055**
- 2. District Magistrate (North), Office of District Magistrate(North), Alipur, Delhi-110036**
- 3. Sub-Divisional Magistrate (Model Town), near NDPL Office, Azadpur Flyover, Delhi-110033**
- 4. The Special Commissioner of Police (Vigilance), Delhi Police, Delhi Police Hqrs, I.P. Estate, New Delhi**
- 5.The Addl. Commissioner of Delhi Police (Vigilance), P.S. Mandir Marg, New Delhi 110001.**
- 6. SHO/Mukherjee Nagar, Police Station Mukherjee Nagar, Delhi**
- 7. The Deputy Commissioner (Civil Lines Zone), North Delhi Municipal Corporation, 16, Rajpura Road, Delhi-110054**
- 8. Head Customer Care, TPDDL Cencare opposite C-2 Block, Lawrence Road, Keshavpuram-33**
- 9. The Deputy Commissioner of Police (District North West), Police Staton Ashok Vihar, New Delhi – 110052**
- 10. Shri Gurmit Singh Saini**