

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 18<sup>th</sup> April, 2018

Complainant : Ms Ruby Mishra

Respondent : Deputy Commissioner (South Zone),  
South Delhi Municipal Corporation,  
Near Uphar Cinema, Green Park  
New Delhi

Grievance No. : PGC/2018/MCD/05  
Grievance filed on : 29.01.2018  
First hearing in the PGC, : 07.03.2018  
Scheduled on

**1. Brief facts of the complaint**

Ms Ruby Mishra filed a grievance in PGC on 29.01.2018 against illegal meat shops running from Andheria Mod to Aulia Masjid, Unauthorized tempo stand at Andheria Mod, Mehrauli and cleaning of site where encroachment has been removed.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened two hearings in the case and in the second hearing held on 18.04.2018 the following are present:

Complainant : Present

Respondent : Dr. M.P.S. Sodhi, Dy. Director (Veterinary), South Zone  
Veterinary Insp., South Zone  
Sh. Karam singh, Licensing Inspector  
ASI Anil Kumar

**3. Relevant facts emerging during the hearing**

3.1 During the hearing on 07.03.2018 the directions of the PGC were as under :

The hearings in the Commission become in fructuous in the absence of the officers and ATRs from the departments, which reflects adversely on the functioning of the Commission. The commission has desired that a report to this effect should be submitted within a week positively by Deputy Commissioner (South Zone), SDMC and SHO, P.S. Hauz Khas.

3.2 During the hearing on 18.04.2018 Dr. Mohinder Singh Sodhi, Dy. Director (Veterinary Services), South Zone is present and informed that the desired report has already been submitted in the Commission on 16.03.2018, which states :

From Andheria Mor to Aulia Masjid in Mehrauli there are 10 licensed meat shops (copy of valid meat trade license renewal receipts of 10 licensed meat shops attached). There were two illegal fish vendors selling fish which were sealed by the department dated 28.08.2017 along with police force. One illegal meat shop has been prosecuted and issued closure notice by Veterinary Services Department and official procedure to seal this illegal meat shop is under process. Besides this meat raids have also been under taken against vendors selling meat in open in the area.

He further assured that in case there is any other vendor on the public land the same will also be removed in consultation with the complainant.

3.3 A report from Asstt. Commissioner, South Zone, SDMC dated 5.4.2018 is also submitted in the matter stating that in compliance of directions of Hon'ble PGC vide order dated on 07.03.2018, encroachment removal action was taken on 23.,03.2018 at Bus Terminal to Andheria More & main market Mehrauli, by the field staf of General Licensing Branch, along with the local police force under the supervision of SDM Mehrauli.

The list of articles seized during the action and copy of photographs captured are enclosed herewith for kind perusal of t he Hon'ble Member, PGC. A letter has also been written to concerned police authorities for prevention of re-encroachment in the area cleared (photocopy of the letter is enclosed herewith).

3.3 During the hearing ASI Anil Kumar is also present and submitted a report stating that from Andheria Mor to Aulia Masjid there are 5 meat fish shops which are illegal and for that, SHO Mehrauli and other civic agencies may be directed to remove them. As regards the Tempo stand at Andheria Mor is concerned the tempos there halt till getting a booking and then move from there. No illegal activity or encroachment is there by these tempo owners.

**4. Directions of the PGC**

4.1 DCP (Traffic South & DCP (South) are advised to ensure that vehicles / tempos should not be allowed to be parked on the road at Andheria Mod, Mehrauli, to ensure smooth flow of traffic.

4.2 All other agencies concerned with this matter are directed to submit a report after taking complete action in the matter.

4.3 With the above directions the matter stands closed at the level of PGC.

(SUDHIR YADAV)  
Member (PGC)

Copy to:

1. Commissioner, South Delhi Municipal Corporation, 9<sup>th</sup> Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi
2. Deputy Commissioner (South Zone), SDMC, Near Uphar Cinema, Green Park, New Delhi
3. Dy. Commissioner of Police (South), Ch. Dileep Singh Marg, New Delhi - 16
4. Dy. Commissioner of Police, Traffic South, New Delhi
5. Deputy Director (Veterinary Services), South Zone, SDMC, Near Uphar Cinema, Green Park, New Delhi – 16
6. A.C. (Licensing), South Zone, SDMC, Near Uphar Cinema, Green Park, New Delhi - 16
5. SHO, P.S. Mehrauli, New Delhi
6. Ms Ruby Mishra