

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 18<sup>th</sup> April, 2018

Complainant : Sh. Ram Karan

Respondent : Deputy Commissioner (West Zone),  
South Delhi Municipal Corporation,  
Community Hall, Vishal Enclave, Near Rajouri Garden  
Police Station, New Delhi – 110027

Grievance No. : PGC/2017/MCD/322

Grievance filed on : 29.09.2017

First hearing in the PGC,  
Scheduled on : 07.02.2018

**1. Brief facts of the complaint**

Sh. Ram Karan has filed a grievance in PGC on 29.09.2017 regarding removal of encroachment on public land by Sh. Jai Bhagwan, S/o Late Sh. Dalchand in Tihar Gaon.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened three hearings in the matter and at the hearing held on 18<sup>th</sup> April, 2018 the following were present:

Complainant : Present

Respondent : Sh. A.P.Gupta, AE (M), West Zone  
Sh. S.D.Sharma, MTI (VS), West Zone

**3. Relevant facts emerging during the hearing**

3.1 At the hearing held on 07.03.2018 the directions of the PGC were as under:

AE(B), West Zone, SDMC is directed to further pursue the matter with the Revenue Department for demarcation of land in order to ascertain the quantum of encroachment, if any and submit a report before the next date of hearing.

MTI (VS), West Zone, SDMC is directed to further visit the premises under reference twice on different dates and time to ascertain the claim of complainant and submit a report to this effect before the next date of hearing.

3.2 During the hearing on 18.04.2018 MTI(VS) is present and submitted a report from Dy. Director (VS), West Zone, SDMC stating that the Hon'ble Member of PGC during the hearing on 07.03.2018 directed the MTI of Veterinary Services Department, West Zone/SDMC to visit the premises under reference twice on different dated. Accordingly, the MTI (VS), WZ visited the area in reference on 13.04.2018 & 17.04.2018 and found no cattle activity at the site. The photographs taken on 13.04.2018 & 17.04.2018 are enclosed.

3.3 During the hearing on 18.04.2018 the complainant informed that the owner of the alleged property has constructed a wall unauthorizedly which is on the public land and is causing problem to all the residents.

#### 4. **Directions of the PGC**

AE (M), West Zone, SDMC is directed to immediately demolish the wall which is on public land, as alleged by the complainant, if any evidence to this effect is provided by the Complainant.

With the above directions in the matter the case stands closed at the level of PGC.

(SUDHIR YADAV)  
Member (PGC)

Copy to:

1. Commissioner, South Delhi Municipal Corporation, 9<sup>th</sup> Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi
2. Deputy Commissioner (West Zone), SDMC, Community Centre, Vishal Enclave, Near Rajouri Garden Police Station. Delhi-110027
3. Executive Engineer (M), West Zone, SDMC, Community Centre, Vishal Enclave, Near Rajouri Garden Police Station, Delhi – 110027
4. Veterinary Officer, West Zone, SDMC, Community Centre, Vishal Enclave, Near Rajouri Garden Police Station, Delhi – 110027
6. Shri Ram Karan