# PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

# I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110

# Tel Nos. 011-23379900-01 Fax No.011-23370903

#### Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 18<sup>th</sup> April, 2018

Complainant : Ms. Himanshi Singh

Respondent : The Chairman,

Delhi Subordinate Services Selection Board,

Govt.of NCT of Delhi, FC-18, Institutional Area, Karkardooma, Delhi.

Grievance No. : PGC/2018/A-II/DSSSB/01

Grievance filed on : 02/04/2018First hearing in the PGC : 18/04/2018

Scheduled on

#### 1. Brief facts of the complaint

Ms. Himanshi Singh filed a complaint in PGC on 02/4/2018 stating that she was shortlisted for the post of Supervisor, Gr-II (Female) but her appointment for the job is still pending and she has not received any positive reply from DSSSB till now.

#### 2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing in the case on 18.04.2018 wherein the following were present:

Complainant : Present.

Respondent : Shri Devender Kumar, S.O., DSSSB, GNCTD.

Sh. J.P. Verma, SO, DSSSB, GNCTD.

## 3. Relevant facts emerging during the hearing

No ATR has been filed by the Department. When enquired by the Commission, the Departmental Representative explained the policy being followed by the DSSSB in

such cases and also explained the status followed by DSSSB in the case of complainant which was correct. However, the complainant differs with the representative of the Department in following the correct procedure.

# 4. Directions of the PGC

After hearing both the parties, the Commission is the view that the complainant has not put forth any tangible submission in support of her contention and tends to agree with the submissions of the departmental representative.

In view of the above, the case of the complainant is closed in PGC with the advice to the complainant that if she so wishes, can approach any other appropriate forum for redressal of her grievances.

( N. DILIP KUMAR)
MEMBER

## Copy to:

- The Chairman, Delhi Subordinate Services Selection Board,
   Govt.of NCT of Delhi, FC-18, Institutional Area, Karkardooma, Delhi.
- 2. Ms. Himanshi Singh.
- 3. PS to Member, PGC, GNCTD.