

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 10<sup>th</sup> April, 2018

Complainant : Sh. Ganga Ram

Respondent : Deputy Commissioner (Civil Lines Zone),  
North DMC, 16 Rajpura Road,  
Civil Lines, Delhi - 110054

Grievance No. : PGC/2017/MCD/332  
Grievance filed on : 13.10.2017  
First hearing in the PGC, : 26.12.2017  
Scheduled on

**1. Brief facts of the complaint**

Sh. Gangaram filed a grievance in PGC on 13.10.2017 stating that unauthorized construction with five storey buildings with encroachment by projection on govt. land in Mukimpura, Subzi Mandi are coming up by builder lobby.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened three hearings and in the hearing held on 10<sup>th</sup> April, 2018 the following were present:

Complainant : Absent

Respondent : Sh. Suresh Dua, AE (B),  
Civil Lines Zone, North DMC

**3. Relevant facts emerging during the hearing**

3.1 At the last hearing held on 27.02.2018, the directions of PGC were as follows :

Deputy Commissioner, Civil Lines Zone, North DMC is advised to personally ensure that the action taken in the references from PGC is comprehensive and complete.

Sh. V.N.Roy, O.I. (B), Civil Lines zone, North DMC is directed to submit a detailed report alongwith photographs of deviations / unauthorized construction in each of the six buildings and the action taken in each property.

3.2 During the hearing on 10.04.2018 Sh. Suresh Dua, AE (B) is present and submitted that with reference to the grievance of Sh. Ganga Ram regarding carrying out of u/c in various properties situated in ward No.13 it is submitted that all action under DMC Act will be taken against the u/c against the mentioned properties and will intimated to your goodself accordingly. You are requested to close the matter at PGC level.

Further he informed that a complaint from Naveen Gupta against these properties has been received and the same has been closed by the Commission.

#### **4. Directions of the PGC**

On perusal of two files it has been noticed that Sh. Naveen Gupta and Sh. Ganga Ram both have been writing against illegal construction and have never appeared before the Commission to pursue the matter. However, commission on its part has directed the authorities of North DMC to carry out needful action under the DMC Act. Since the matter in the same property has already been closed, this complaint too is ordered to be closed.

Sh. Suresh Dua, AE (B) present from the North DMC has been directed to intimate the Commission about the final action taken into the matter and to the effect that the needful action under the DMC Act has been taken.

With the above directions the matter stands closed at the level of PGC.

(SUDHIR YADAV)  
Member (PGC)

Copy to:

1. Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civil Centre, Minto Road, New Delhi
2. Deputy Commissioner (Civil Lines Zone), North DMC, 16 Rajpur Road, Civil Lines, Delhi
3. Executive Engineer (Building-1), Civil Lines Zone, North DMC, 16 Rajpura Road, Delhi
4. Sh. Suresh Dua, AE (B), Civil Lines Zone, 16 Rajpura Road, Delhi
5. Sh. Gangaram