PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 10th April, 2018

Complainant : Smt. Neeru Jain

Respondent : Deputy Commissioner (City Zone),

North DMC, Multi Level Car Parking,

Asaf Ali Road, Near Delhi Gate, New Delhi-2

Grievance No. : PGC/2017/MCD/309

Grievance filed on : 28.08.2017 First hearing in the PGC, : 14.11.2017

Scheduled on

1. Brief facts of the complaint

Smt. Neeru Jain filed a grievance in PGC on 28.08.2017 regarding illegal encroachment & unauthorized construction on the projection / chhajja of her property bearing H.No. 2773, First Floor, Chhata Pratap Singh, Kinari Bazar, Delhi – 110006.

2. Proceedings in the Public Grievances Commission

The PGC has convened four hearings in the matter and at the hearing held on 10th April, 2018 the following were present:

Complainant : Present

Respondent: Sh. K.K.Gupta, AE (B), CSP zone

Respondent 2: Sh. Mohd. Abbas, ZWO, Delhi Wakf Board

Sh. Hilal Rashid, JE,

3. Relevant facts emerging during the hearing

3.1 At the last hearing held on 27th March 2018, the directions of PGC were as follows:

Sh. K.K. Gupta, Asstt. Engineer (B), City SP Zone, North DMC is directed to visit the property under reference again and submit a factual report on the next date of hearing.

3.2 During the hearing on 10.04.2018 Sh. K.K.Gupta, AE (B) is present and submitted a report stating that the site was inspected along with Member of Delhi Waqf Board on 09.04.2018.

At the time of inspection, no construction activity was found in progress. The above mentioned property No. Pertains to stairs / first floor which is adjoin to Masjid. The ground floor No. is different. At the time of inspection, it appears some renovation and repair work was carried out at first floor to protect the property from intruder / outsider (photographs of the property is enclosed herewith). The property in question is very old.

3.3 AE (B) further stated that the construction / renovation has only been done in the property of the Delhi Wakf Board and no harm has been caused to the complainant.

4. <u>Directions of the PGC</u>

In view of the report submitted by the AE (B), CSP Zone the matter stands closed at the level of PGC.

(SUDHIR YADAV) Member (PGC)

Copy to:

- Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civil Centre, Minto Road, New Delhi
- Deputy Commissioner (City SP Zone), North DMC, Old Hindu College Building, Kashmere Gate, Delhi - 110006
- 3. AE (B), CSP Zone, Old Hindu College Building, Kashmere Gate, Delhi 110006
- 4. CEO, Delhi Waqf Board, 5028, Darya Ganj, New Delhi 110002
- 5. Mohd. Abbas, ZRO, Delhi Waqf Board, 5028, Darya Ganj, New Delhi 110002
- 6. Smt. Neeru Jain