

PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing:9th April, 2018

Complainant : Sh. Vijay Pal Singh

Respondent : Deputy Commissioner,
Shahadara North Zone,
East Delhi Municipal Corporation,
Near Shyam Lal College, Shahadara,
Delhi -110032

Grievance No. : PGC/2018/MCD/06

Grievance filed on : 15.12.2017

First hearing in the PGC, : 02.04.2018

Scheduled on

1. Brief facts of the complaint

Shri Vijay Pal Singh filed a grievance in the Commission on 15.12.2017, stating that he retired from Shahadara North Zone of East DMC on 31.10.2016 and till date he has not received his terminal benefits and pension. Due to the reason he has been facing financial hardship and has requested for redressal of his complaint to the Commission.

2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 9th April, 2018 and the following were present :

Complainant : Present

Respondent : Sh. Sunil Kumar, LDC

3. Relevant facts emerging during the hearing

3.1 During the hearing on 09.04.2018 Sh. Sunil Kumar, LDC informed the Commission that leave encashment, GPF, GIS have already been released and the remaining payments i.e. gratuity and commutation of pension has already been processed and due to unavailability of sufficient funds EDMC is unable to make the payments to all the retirees. He, however, informed that the similar benefits has already been released to other retired employees till October, 2015 and in due course of time the payments will be made to Sh. Vijay Pal Singh, retiree.

3.2 Sh. Vijay Pal Singh informed that he has submitted all the necessary papers for release of his pension, the same should be expedited and disbursement of pension should start at the earliest.

4. Directions of the PGC

4.1 Commissioner, EDMC is advised to direct the concerned officers for release of pensionary benefits along with pension to the retiree keeping in view his financial hardships.

4.2 Sh. Vijay Pal Singh is directed to meet the Commissioner, EDMC and make a representation stating his financial hardships.

4.3 With the above directions the matter stands closed at the level of PGC.

(SUDHIR YADAV)
Member (PGC)

Copy to:

- 1 Commissioner, East DMC, Udyog Sadan, Plot No. 419, F.I.E., Patparganj Industrial Area, Delhi- 110092.
- 2 Deputy Commissioner (Shahadara North Zone), Nigam Bhawan, Keshav Chowk, Near Shyam Lal College, Shahadara, Delhi – 110032.
- 3 Sh. Vijay Pal Singh