

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21st March, 2018

Complainant : Sh. S.K.Khurana

Respondent : Deputy Commissioner (West Zone),
South Delhi Municipal Corporation,
Community Hall, Vishal Enclave, Near Rajouri Garden
Police Station, New Delhi – 110027

Grievance No. : PGC/2014/MCD/1789

Grievance filed on : 31.10.2014

First hearing in the PGC,
Scheduled on : 04.03.2015

1. Brief facts of the complaint

Sh. S.K.Khurana has filed a grievance in PGC on 31.10.2014 stating that SDMC is not removing the unauthorized construction raised by the occupant on top floor of property No. FD-38, Tagore Garden, New Delhi inspite of his complaints to Commissioner, SDMC and Deputy Commissioner (West Zone), SDMC. He requested the Commission for taking necessary action in the matter.

2. Proceedings in the Public Grievances Commission

The PGC has convened fifteen hearings in the matter and at the hearing held on 21st March, 2018 the following were present:

Complainant : Present

Respondent : Sh. Srikant Prasad, AE (West Zone), SDMC

3. Relevant facts emerging during the hearing

3.1 At the hearing held on 11.10.2017 the directions of the PGC were as under:

The Executive Engineer (Building)-1, West zone, SDMC is advised to ensure that all the deviations in the property under reference is demolished before the next hearing and shall be

personally present before the Commission in the next hearing along with an Action Taken Report.

The SHO, PS Tagore Garden is directed to provide adequate police force as and when required by SDMC staff to carry out the demolition.

3.2 During the hearing on 21.03.2018 the complainant is present and explained that since action has been taken by the West Zone of SDMC to remove the unauthorized construction from the roof top of the property under reference, now I would like to withdraw the complaint lodged in this regard before the PGC.

4. **Directions of the PGC**

The complainant has stated that since the desired action has been taken by the MCD no further action in the matter is required. He has submitted formal request to close the case which has been accepted and the matter stands closed at the level of PGC.

(SUDHIR YADAV)
Member (PGC)

Copy to:

1. Commissioner, South Delhi Municipal Corporation, 9th Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi
2. Deputy Commissioner (West Zone), SDMC, Community Centre, Vishal Enclave, Near Rajouri Garden Police Station. Delhi-110027
3. Executive Engineer (M), West Zone, SDMC, Community Centre, Vishal Enclave, Near Rajouri Garden Police Station, Delhi – 110027
4. Shri S. K. Khurana