

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

**Date of hearing: 15<sup>th</sup> March, 2018**

Complainant : Shri Girikumar K.

Respondent : **Special Commissioner of Police  
Delhi Police (Vigilance),PS  
Barakhamba Road, New Delhi**

Grievance No. : PGC/2017/DP/284

Grievance filed on : 3/10/2017

First hearing in the PGC : 7/12/2017

Scheduled on

**1. Brief facts of the complaint**

The complainant has filed a complaint stating that his son Prathush G.N., aged 23 years had been contacted by some unknown person and introduced himself as Sam and sometimes introduced as Ginder. The person created a fake account in Whatsapp and facebook in the name of his son and his mobile number, where nonsense items/messages are placed. He also alleged that he sends regular text messages and vulgar messages on his mobile number through Whatsapps. When his son contacted him and requested not to send him these types messages, he refused and threatened him to meet him. Earlier he used to send the vulgar messages from mobile nos. 8285748620 and 9711461867 but now a days he also uses mobile nos. 9720305497 and 8077022165. He made a complaint to PS Mukherjee Nagar on 8.6.2017 and another complaint was forwarded to Jt. C.P. on 15.6.2017, but till date no action has been taken by PS Mukherjee Nagar and the culprit is still misusing the name of his son and regularly sending the text messages and vulgar images/photos to his son. His son is in depression and trauma. The complainant has requested for legal action in the matter.

**2. Proceedings in the Public Grievances Commission**

The PGC convened its first hearing in the complaint on 7<sup>th</sup> December, 2017, the second hearing held on 15<sup>th</sup> February, 2018 and the third hearing held on 15<sup>th</sup> March, 2018,, when the following were present:-

Complainant : Not Present

Respondent : ASI Raghuraj, PS Mukherjee Nagar  
ACP Ramesh Kumar, pg/NWD

**3 Relevant facts emerging during the hearing**

**The complainant is not present. However, on the last date of hearing he seemed satisfied with the police action in the matter.**

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## **4. Directions of PGC**

DCP /North West District is advised to personally look into the matter and assign the investigation to an officer from the District who is well versed with the investigation in Cyber/Forensic related matter. It would be appreciated if the complainant is also given a personal hearing so that he is satisfied with the police action and convinced him with the efforts made by the police.

With the above advice, the Commission has decided to close the case in PGC.

**(SUDHIR YADAV)**  
**MEMBER(PGC)**

### **Copy to:**

- 1. The Special Commissioner of Police (Vigilance), Delhi Police, PS Barakhamba Road, New Delhi.**
- 2. The Addl. Commissioner of Police (Vigilance), Delhi Police, Police Station Barakhamba Road, New Delhi-110001.**
- 3. The Dy. Commissioner of Police (District North West), Police Station Ashok Vihar, New Delhi-110052**
- 4. SHO/PS Mukherjee Nagar, Police Station Mukherjee Nagar.**
- 5. Shri Girikumar K.**