

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21st March, 2018

Complainant : Smt. Ved Bhardwaj.

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi,
Old Secretariat,
Delhi – 110054

Grievance No. : PGC/2016/Edn./987
Grievance filed on : 18/ 1/ 2016
First hearing in the PGC, : 17/ 2/ 2016
Scheduled on

1. Brief facts of the complaint

Smt. Ved Bhardwaj filed a complaint in PGC on 18/1/2016 regarding grant of regular pension and gratuity.

2. Proceedings in the Public Grievances Commission

The PGC convened hearings 17.2.2016, 20.4.2016, 27.4.2016, 4.5.2016, 23.5.2016, 3.6.2016, 12.7.2016, 14.9.2016, 05.10.2016, 23.11.2017, 10.1.2017, 21.3.2017, 17.5.2017, 30.5.2017, 21.6.2017, 09.8.2017, 03.10.2017, 24.10.2017, 22.11.2017, 27.12.2017, 06.02.2018 and the latest on 21.03.2018 wherein the following were present:

Respondent : Dr. Neeraj, Dy. Director of Education, Zone-VI, GNCTD.

3. Relevant facts emerging during the hearing

Since the Hon'ble Chief Minister and Hon'ble Minister of Education, GNCT of Delhi, have been already apprised of the situation, it is for the Government to take the matter forward for a decision for amending / relaxation of the rule in case of minor offences in

all the Government Departments so that benefit can be extended to many such officials in other Departments of GNCT of Delhi who have been unfortunately denied retiral benefits and have to wait for the Courts to dispose of the cases, due to lack of distinction between major offences and trivial offences.

4. Directions of the PGC

In view of the above, the Commission has decided to close this matter.

**(N. DILIP KUMAR)
MEMBER**

Copy to:

1. The Hon'ble Chief Minister, Govt.of NCT of Delhi, Delhi Secretariat, I.P. Estate, New Delhi, for information.
2. The Hon'ble Minister (Education), Govt.of NCT of Delhi, A-Wing, 6th Level, Delhi Secretariat, I.P. Estate, New Delhi, for information.
3. The Chief Secretary, GNCT of Delhi, Delhi Secretariat, I.P. Estate, New Delhi.
4. The Secretary (Education), GNCT of Delhi, R.No.6, Civil Lines, Old Secretariat, Delhi-110054.
5. Ms. Saumya Gupta, Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
6. The Regional Director / Dy.Director of Education (NE), Dte.of Education, GNCT of Delhi, RPVV, B- Block, Yamuna Vihar, Delhi.
7. Ms. Archana Vishwadeep, Dy.Director of Education, District North-East, GNCT of Delhi, RPVV, B-Block, Yamuna Vihar, Delhi.
8. Dr. Neeraj, Dy.Director of Education, District North-East, Zone-VI, C-Block, Dilshad Garden, Delhi.
9. Smt. Ved Bhardwaj.
10. PS to Member, PGC, GNCTD.