

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 15th March, 2018

Complainant : **Sh. Ashok Kumar Khera,**

Respondent : **Secretary, Services Department,**
Govt. of NCT of Delhi,
Delhi Sectt., New Delhi

Grievance No. : PGC/2017/MCD/01
Grievance filed on : 14.07.2017
First hearing in the PGC, : 31.08.2017
Scheduled on

1. Brief facts of the complaint

Sh. Ashok Kumar Khera filed a grievance in PGC on 14.07.2017 regarding non – grant of 3rd MACP on completion of 30 years of service by the F&S Department, Govt. of NCT of Delhi

2. Proceedings in the Public Grievances Commission

The PGC has convened six hearings in the matter and at the last hearing held on 15th March, 2018 the following were present:

Complainant : present

Respondent : Sh. Suraj Kumar,
Senior Assistant, Services Department

3. Relevant facts emerging during the hearing

3.1 At the last hearing held on 22th Feb.2018, the directions of PGC were as follows :

Secretary, Services Department, GNCT of Delhi may look into the matter personally and ensure that the meeting of the Screening Committee is convened within next 15 days to decide the case of the complainant in connection with his 3rd MACP.

Shri Shiv Shankar Kumar, Section Officer (ACP Cell), Services Department, GNCT of Delhi is directed to coordinate with the concerned agencies in this regard and attend the next date of hearing in PGC along with an action taken report.

3.2 During the hearing on 15.03.2018 Sh. Suraj Kumar, Senior Assistant is present and submitted an Action Taken Report stating that with reference to the Hon'ble PGC order dated 22.02.2018, I am directed to inform that the case of Sh. Ashok Kumar Khera, Retd. Gr.II (DASS) was placed before the Screening Committee in its meeting dated 13.03.2018 for consideration of his case for 3rd financial upgradation under MACP scheme from the existing grade pay of Rs. 4600/- (PB-II) to the immediate next higher grade pay of Rs. 4800/- in the hierarchy of pay bands.

4. Directions of the PGC

As directed by the Commission, the action has been initiated by the Services Department and the same will be completed once the minutes of meeting are issued. The case is closed at the level of Public Grievances Commission with the advice to the Secretary Services that an Action Taken Report, after completing all formalities be submitted to this Commission.

(SUDHIR YADAV)
Member (PGC)

Copy to:

1. Pr. Secretary (Services), Services Department, Govt. of NCT of Delhi, Delhi Sectt., IP Estate, New Delhi
2. Sh. Shiv Shankar Kumar, SO (ACP Cell), Govt. of NCT of Delhi, Delhi Sectt., IP Estate, New Delhi
3. Sh. Ashok Kumar Khera