### **PUBLIC GRIEVANCES COMMISSION**

#### **GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

Date of hearing: 14.3.2018

Complainant : Sh. Anil Kumar Mathur

Respondent : **Principal Secretary**,

Public Works Department,

Govt. of NCT of Delhi,

Delhi Secretariat, I. P. Estate,

New Delhi – 110113

Grievance No. : PGC/2016/PWD/22

Grievance filed on : 25/ 11/ 2016

First hearing in the PGC, : 27/12/2016

Scheduled on

### 1. Brief facts of the complaint

Sh. Anil Kumar Mathur filed a complaint in PGC on 25/11/2016 regarding construction of a foot over bridge in front of Blind Relief Association for Blind students near Oberoi Hotel.

# 2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has so far convened 2 hearings on 27<sup>th</sup> December, 2016, 16<sup>th</sup> January, 2017, on 16<sup>th</sup> January, 2017, 29.3.2017, 24.5.2017, 20.6.2017, 25.7.2017, 6.9.2017, 4.10.2017, 07.11.2017, 28.11.2017, 26.12.2017, 17.1.2018 and latest on 14.3.2018 the following were present:

Complainant : Absent

Respondent: Sh. Gajender Singh, AE, SE R-1, PWD

An ATR has been filed by AE (PWD), SER-1 stating therein that:-

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"The above mentioned work awarded vide no. 54(413) /PWDR-14/2017-18/594 dt. 12.3.2018 and will be completed in three to four months. This is for your kind information please."

As per the Engineer present in today's hearing the work of construction of Foot Over Bridge has already been awarded and will be completed within 2-3 months.

# 3. <u>Directions of the PGC</u>

The Commission advises the Asstt. Engineer SE Road-1, PWD to construct visually disabled friendly secure passage to reach Foot Over Bridge.

With the above advice, the Commission has decided to close the case.

(N.DILIP KUMAR)
MEMBER (PGC)

## Copy to:

- 1 Principal Secretary, PWD, Govt. of NCT of Delhi, Delhi Secretariat, I. P. Estate, New Delhi 110113
- 2 Chief Engineer, (South) PWD, Govt. of NCT of Delhi, MSO Building, 7<sup>th</sup> floor, I. P. Estate, New Delhi 110113
- 3 E.E.,PWD, Flyover Project Division F-51,Bhairon road T-Junction near Pragati Power Station, New Delhi-110 002
- 4 Sh. Anil Kumar Mathur
- 5 PS to Member