

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

Date of hearing: 5th March, 2018

Complainant : Smt. Triveni Bansal, wife of Shri Rajhans Bansal

Respondent : **Special Commissioner of Police
Delhi Police (Vigilance),PS
Barakhamba Road, New Delhi**

Grievance No. : PGC/2017/DP/151

Grievance filed on : 23/5/2017

First hearing in the PGC : 17/8/2017

Scheduled on

1. Brief facts of the complaint

The complainant has filed a complaint in PGC stating that her husband had borrowed loan from some private financiers at the rate of 30% to 60% interest per month, as a result her financial condition has become worst. She further stated that due to economic exploitation and mental torture by financiers, the complainant and her family had to shift from their house on 25.3.2017. She alleged that police is favouring the illegal activities of the financiers. She further alleged that in lieu of these loans, private financier had taken their signatures over blank cheques and other documents. She has apprehension that these financiers may misuse these documents. She also alleged that she lodged a written complaint in PS Vijay Vihar on 18.2.2017 as well as sent complaints to higher authorities, but no action was taken on these complaints. The complainant has requested for necessary action in the matter.

2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing in the complaint on 17th August, 2017, the second hearing held on 15th February, 2018 and the third hearing held on 5th March, 2018, when the following were present:-

Complainant : Not Present

Respondent : SI Mahavir Singh, PS Vijay Vihar, Delhi

3 Relevant facts emerging during the hearing

An ATR has been filed by SI Mahavir Singh, PS Vijay Vihar stating the following :-

- i. It is submitted that during the course of enquiry the house of the complainant got visited, where it has found that the complainant is not found residing at the given

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- address as she has left the said address since about the last 10-11 months. Some of the persons /financers mentioned in the complaint have also been examined. One of the alleged persons Manoj Garg stated that he had loaned money to husband of the complainant but he had not returned the said money. Now he had also filed a suit u/s 138 NI Act against them in the Hon'ble Rohini, Court and next date of hearing has been fixed for 10.7.2018. Statement of other alleged persons namely Parmod Drall s/o Shri Jeet Singh r/o Village Tikri Kalan, Delhi and Manoj Garg s/o Shri Ramesh Chand r/o F-12/14, 1st Floor, Sector-15, Rohini, Delhi were got recorded. All other alleged persons stated that husband of the complainant had borrowed money from them and now to avoid their payment they are filing false complaints against them.
- ii. It is further submitted that the complainant could not be contacted as she was not found at the given address and her mobile number 9560926220 given in the complaint was not found correct.
 - iii. It is further submitted that on the complaint of Smt. Triveni Bansal, a case vide FIR NO. 802/16 dated 28.9.2016 at u/s 506, 509, 34 IPC was registered at PS Vijay Vihar, Delhi in which it has been found that money was borrowed from Chola Manglam Finance Company. During the course of investigation two accused namely Amardeep s/o Harpal Singh and Vinod Kumar s/o Narayan has been arrested, who were found to be member of Chola Manglam Company. After completion of investigation chargesheet of the case has already been filed before the Hon'ble Court.
 - iv. It is further submitted that in view of the above said facts, it seems that the complainant has filed the present complaints just to mount pressure over the alleged persons only with the motive to avoid the payments which was borrowed by them. Hence, in view of above said facts, no further action is made out on the complaint.
 - v. It is, therefore, requested that keeping in view of above said facts and circumstances report into the matter may kindly be considered accordingly. However, I shall abide by the directions of the Hon'ble Commission".

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4. Directions of PGC

SI Mahavir Singh from PS Vijay Vihar subman ATR in the matter. As per the report, the matter relates to financial transactions and as such no police action is made out. Moreover, the complainant is not residing at the given address and her mobile number 9560926220 given in the complaint was not found correct.

The Commission noted that the complainant has not attended any of the three hearings held in the Commission so far. In the absence of the complainant, no further proceeding can be initiated and matter stands closed till the time the complainant reports to the Commission and furnishes her comments on the ATR submitted by the police.

(SUDHIR YADAV)
MEMBER(PGC)

Copy to:

- 1. The Special Commissioner of Police (Vigilance), Delhi Police, PS Barakhamba Road, New Delhi.**
- 2. The Addl. Commissioner of Police (Vigilance), Delhi Police, Police Station Barakhamba Road, New Delhi-110001.**
- 3. The Deputy Commissioner of Police (District Outer), Old Police Post Dost Pushpanjali Enclave, Road NO. 43, Pitampura, Delhi-110034**
- 4. SHO/PS Vijay Vihar, Police Station Vijay Vihar, Sector-5, Rohini, Delhi-110085**
- 5. Smt. Triveni Bansal wife of Shri Rajhans Bansal**