

PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 12th March, 2018

Complainant : **Sh. Chiku Chiranji,**
E-mail – gnarencroachment@gmail.com

Respondent : **Deputy Commissioner,**
Shahadara North Zone,
East Delhi Municipal Corporation,
Near Shyam Lal College, Shahadara, Delhi -110032

Grievance No. : PGC/2017/MCD/328
Grievance filed on : 11.10.2017
First hearing in the PGC, : 27.11.2017
Scheduled on

1. Brief facts of the complaint

Shri Chiku Chiranji filed a grievance in the Commission on 11.10.2017 regarding encroachment on road between GT Road to Old Seelampur Shiv Mandir by 3-Wheeler Tempo Vehicles.

2. Proceedings in the Public Grievances Commission

The PGC has convened three hearings in the matter and in the last hearing held on 12.03.2018 the following are present :

Complainant : Absent

Respondent : Sh. Kishan Swaroop, AO, Shah. North

3. Relevant facts emerging during the hearing

During the hearing held on 05.02.2018 the directions of the PGC were as under :

3.1 *Commissioner EDMC may take corrective measures as no one is attending the hearing from his department for the last two hearings in this case. Also in other cases EDMC officers remain absent in hearings. The Commission has taken adverse view of it.*

Deputy Commissioner (Shahadara North Zone) is directed to initiate the desired action to remove the unauthorized / illegal parking in the area under reference and submit an action taken report during the next date of hearing.

3.2 *During the hearing on 12.03.2018 Sh. Kishan Swaroop, AO is present and submitted a report stating that in reference of above subject and PGC grievance reg. encroachment on road between GT Road to Old Seelampur Shiv Mandir by 3 – Wheeler Tempo Vehicles. The stretch in question falls under the jurisdiction of Shahadara South Zone, EDMC.*

3.3 *No officer is present in the hearing from Shahadara South Zone.*

3.4 *The complainant has not attended even a single hearing.*

4. Directions of the PGC

Deputy Commissioner, Shahadara South Zone, EDMC is advised to direct the concerned Executive Engineer to take action as per the order of this Commission dated 19.02.2018 and submit an Action Taken Report.

With the above directions the case is closed at the level of PGC.

(SUDHIR YADAV)
Member (PGC)

Copy to:

- 1 Commissioner, East DMC, Udyog Sadan, Plot No. 419, F.I.E., Patparganj Industrial Area, Delhi- 110092.
- 2 Deputy Commissioner (Shahadara South Zone), Nigam Bhawan, Keshav Chowk, Near Shyam Lal College, Shahadara, Delhi – 110032.
3. Sh. Chiku Chiranji, E-mail – gnarencroachment@gmailcom