

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 06th March, 2018

Complainant : Shri Rakesh Kumar Talwar
S/o. Sh. Sita Ram Talwar,
R/o. G-162, Preet Vihar,
Delhi-110092.

Respondent : The Commissioner,
Trade & Taxes,
Govt.of NCT of Delhi,
Bikri Kar Bhawan,
I.P. Estate, New Delhi-110002.

Grievance No. : PGC/T&T/01/2018
Grievance filed on : 11/ 12/2017
First hearing in the PGC : 06/03/2018
Scheduled on

1. Brief facts of the complaint

Shri Rakesh Kumar Talwar filed a complaint in PGC on 11/12/2017 for non-payment of bonus arrear for 2013-14 and proportionate bonus for 2014-15 till date by the Trade & Taxes Department, GNCT of Delhi.

2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing in the case on 06.03.2018 wherein the following were present:

Complainant : Present.

Respondent : Shri Sham Sunder, AO/DDO, Deptt.of Trade & Taxes,GNCTD.

3. Relevant facts emerging during the hearing

An ATR has been filed by DDO, Deptt.of Trade & Taxes, GNCT of Delhi stating that *"payment for bonus for the year 2013-14 has already been made to Sh. R.K. Talwar vide bill No.1568 dated 30.09.2014. Further, part bonus for the year 2014-15 was prepared vide bill no.1824 dated 06.11.2015, but the payment against this bill was not made by the*

Pay & Accounts Office-X and the bill was untraceable thereafter. Now, the payment has been made to Sh. R.K. Talwar by presenting duplicate bill having number 2837 dated 23.01.2018."

The complainant expressed his satisfaction on the action taken by the Department in releasing his outstanding amount.

4. **Directions of the PGC**

In view of the above, the case of the complainant is closed in PGC.

O/C

N. Dilip Kumar
(N. DILIP KUMAR)
MEMBER

Copy to :- 34218-220

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1. The Commissioner, Trade & Taxes, Govt.of NCT of Delhi, Bikri Kar Bhawan, I.P. Estate, New Delhi-110002.
2. Shri Rakesh Kumar Talwar S/o. Sh. Sita Ram Talwar, R/o. G-162, Preet Vihar, Delhi-110092.
3. PS to Member, PGC, GNCTD.