# PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

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### Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 6th March, 2018

Complainant

Sh. Navin Gupta,

713, Mukeem Pura, Malka Ganj, Purani Subzi Mandi, Delhi - 110007

Respondent

Deputy Commissioner (Civil Lines Zone), North DMC.

Eid Gaha Road, Behind Sadar Police Station, Delhi

Grievance No.

PGC/2017/MCD/342

Grievance filed on

31.10.2017

First hearing in the PGC,

02.01.2018

Scheduled on

#### Brief facts of the complaint

Sh. Navin Gupta filed a complaint in PGC on 31.10.2017, regarding unauthorized construction in Ward No. 13 Malka Ganj in various properties.

## 2. Proceedings in the Public Grievances Commission

The PGC has convened three hearings since 02.01.2018 and at the last hearing held on 06.03.2018 the following were present:

Complainant :

Absent

Respondent

Absent

### Relevant facts emerging during the hearing

3.1 At the last hearing held on 23<sup>rd</sup> Jan. 2018, the directions of PGC were as follows:

Executive Engineer (B) C.L. Zone is directed to ensure the status report of the properties under reference and depute a senior officer with Action Taken Report in next date of hearing.

3.2 During the hearing on 06.03.2018 neither the complainant nor the officers from C.L.Zone are present.



#### 4. <u>Directions of the PGC</u>

Inspite of the directions from the Commission the complainant has not attended even a single hearing. In view of the directions issued in the last hearing held on 23.01.2018 the case is closed at the level of PGC.

07

(SUDHIR YADAV) Member (PGC)

14-7-18

Copy to:

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- Commissioner, North DMC, 4<sup>th</sup> Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi.
- 2. Deputy Commissioner (C.L.Zone), North DMC, Near Khalsa College, Anand Parvat, Delhi
- 3. Executive Engineer (Building), C.L. Zone, North DMC, Eid Gha Road, Behind Sadar Police Station, Delhi
- 4. Sh. Navin Gupta, R/o 713, Mukeem Pura, Malka Ganj, Purani Sabji Mandi, Delhi 110007