



**PUBLIC GRIEVANCES COMMISSION**

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

**Date of hearing:** 27<sup>th</sup> February, 2018

Complainant : **Sh. Jagdish Chand,**  
6486/15, Factory Road,  
Nabi Karim, New Delhi - 55

Respondent : **Deputy Commissioner (City SP Zone),**  
North DMC, Old Hindu College Building,  
Kashmere Gate, Delhi-6

Grievance No. : PGC/2017/MCD/350

Grievance filed on : 23.10.2017

First hearing in the PGC,  
Scheduled on : 09.01.2018

**1. Brief facts of the complaint**

Sh. Jagdish Chand filed a grievance in PGC on 23.10.2017 for creating disturbance by MCD / S.P.Zone and Police Department and for contempt of Apex Court's orders & presiding officer's order in respect of Tehbazari holders.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened two hearings and during the last hearing held on 27.02.2018 the following were present :

Complainant : Present

Respondent : Sh. Jeevan Singh, S.O., City SP Zone

**3. Relevant facts emerging during the hearing**

3.1 *At the last hearing held on 09.01.2018 the orders of the PGC were as under :*

*Dy. Commissioner (SP Zone), North DMC is advised to ensure that the documents of the complainant are examined afresh at the earliest and her grievances are redressed expeditiously. He is also advised to depute a senior and responsible officer on the next date of hearing in PGC along with an ATR positively.*

The complainant is also advised to get in touch with Sh. Jeewan Singh, S.O. present during the hearing along with all documentary proof relating to his tehbazari for expeditious disposal of his grievances. Shri Jeewan Singh is also directed to file a factual report in the Commission on the next date of hearing.

3.2 During the hearing on 27.02.2018 Sh. Jeewan Singh, S.O., City SP Zone, North DMC was present and submitted a report stating that all the cases of such types pertaining to tehbazari/squatting/vending are to be dealt by Town Vending Committee which is to be constituted at HQs level.

**4. Directions of the PGC**

Keeping in view the report submitted by the S.O., City SP Zone, North DMC Complainant is directed to approach to the Vending Committee.

Case is closed at the level of PGC.

*Handwritten initials*

*Handwritten signature*  
SUDHIR YADAV  
Member (PGC)

Copy to: 34061-64

07-3-18

1. Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civil Centre, Minto Road, New Delhi
2. Deputy Commissioner (City SP Zone), North DMC, Old Hindu College Building, Kashmere Gate, Delhi - 110006
3. Sh. Jeewan Singh, S.O., City SP Zone, Old Hindu College Building, Kashmere Gate, Delhi - 110006
4. Sh. Jagdish Chand, 6486/15, Factory Road, Hanuman Mandir Road, Nabi Karim, New Delhi - 110055