

# PUBLIC GRIEVANCES COMMISSION

GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

**Date of hearing:12<sup>th</sup> February, 2018**

Complainant : Shri Ramesh Dutt Misra,  
251-D, Pocket J&K, Dilshad Garden,  
Delhi-110095

Respondent : **Special Commissioner of Police  
Delhi Police (Vigilance),PS  
Barakhamba Road, New Delhi**

Grievance No. : PGC/2017/DP/322  
Grievance filed on : 21/11/2017  
First hearing in the PGC : 22/1/2018  
Scheduled on

## 1. **Brief facts of the complaint**

The complainant has filed a complaint stating that he is a senior citizen and a patient of blood cancer for the last 10 years. He further stated that he was under treatment in Delhi State Cancer Institute (DSCI) of Delhi Govt. whose negligent doctors have destroyed his left eye during delayed and wrong treatment. He was victimized and tortured by the doctors. He made complaints on 20.4.2017 and sent reminders to Director, DSCI and other medical authorities but did not get any reply. He also sent complaints to ACP Seema Puri, who sent his complaint to SHO/GTB Enclave. He also wrote to police authorities, but no action was taken by any authority till date. The complainant has requested for necessary action in the matter.

## 2. **Proceedings in the Public Grievances Commission**

The PGC convened its first hearing in the complaint on 12<sup>th</sup> February, 2018, when the following were present:-

Complainant : Present  
Respondent : ACP Surender Kumar, PG Cell/NED  
ASI Ravinder Singh, PG Cell/Shahdara

## 3 **Relevant facts emerging during the hearing**

An ATR has been sent by Ms. Nupur Prasad, IPS, DCP/Shahdara District stating the following :-

- i. It is stated that an enquiry into the matter was conducted through ACP/PG Cell, which revealed that an enquiry into the matter has already been conducted through ACP/Seemapuri, Dehi. During that enquiry, it was revealed that the CCTV footage of the relevant dates

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and place of the hospital were collected from the Director, Delhi State Cancer Institute, Dilshad Garden and the same was analysed. The CCTV coverage of the area does not reveal any kind of misbehaviour or ill treatment given to the complainant by the hospital authorities. Dr. Pragya Shukla, who is giving treatment to the complainant, stated that the complainant was admitted in the hospital on 8.4.2017 and he was discharged on 19.4.2017 since he did not require admission for continuation of treatment. Further, the Director of Delhi State Cancer Institute stated that the complainant Shri R.D. Mishra first reported in the Institute on 28.3.2017. He was admitted in the hospital for Bone-Marrow Biopsy procedure and thereafter, discharged from the Hospital on 19.4.2017. Shri Mishra is ambulatory and his treatment is OPD based requiring administration of some intravenous injections of chemotherapy at every three weeks interval for about 6-7 such cycles. Shri Mishra is under regular treatment at the Institute and due treatment was given to him on 8.5.2017 and 29.5.2017 also. Whenever, his admission would be required, he will be admitted in the Institute for his treatment. Regarding the complaints lodged by Shri R.D. Mishra, it has been informed that none of the staffs were found to have misbehaved with him.

- ii. Further, worthy DCP/Shahdara also met the complainant at GTB Police Station and also spoken over phone also. He has also been suggested that only a doctor can decide for how long admission is required and no police action is called for.

#### 4. Directions of PGC

In view of the above, the Commission has decided to close the case in PGC.

o/c

32799-802

  
(SUDHIR YADAV)  
MEMBER(PGC)

20-2-18

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Copy to:

1. **The Special Commissioner of Police (Vigilance), Delhi Police, PS Barakhamba Road, New Delhi.**
2. **The Addl. Commissioner of Police (Vigilance), Delhi Police, Police Station Barakhamba Road, New Delhi-110001.**
3. **The DCP (District East), Head Quarter District East, Mandawali Fazalpur, IP Extn., New Delhi-110092**
4. **Shri Ramesh Dutt Misra, 251-D, Pocket J&K, Dilshad Garden, Delhi-110095**