

**PUBLIC GRIEVANCES COMMISSION**

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

**Date of hearing: 21<sup>st</sup> February, 2018**

Complainant : **Lokhit Resident Association**  
H.No. 2/3, Khasra No. 55/16/1, Gopal Nagar Extension, B-Block, Dhansa Road, Najafgarh, Delhi - 110043

Respondent : **Deputy Commissioner,**  
Najafgarh Zone, Near Water Tank, Tilak Nagar Road, Najafgarh, New Delhi

Grievance No. : PGC/2017/MCD/346  
Grievance filed on : 31.10.2017  
First hearing in the PGC, : 10.01.18  
Scheduled on

**1. Brief facts of the complaint**

A complaint has been filed before the PGC on 31.10.2017 by Lokhit Resident Association regarding encroachment on 80 ft. wide road by the Najafgarh Subji Mandi, due to which there is very less space available for traffic to move on which leads to traffic jam, most of the times.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened two hearings in the Board of Member, PGC on 10<sup>th</sup> January, 2018 & 21<sup>st</sup> February, 2018. At the hearing held on 21<sup>st</sup> February, 2018 the following were present:

Complainant : Sh. Devender Singh for Lokhit Resident Association

Respondent : Absent

**3. Relevant facts emerging during the hearing**

3.1 At the last hearing held on 10.01.2018 the orders of the PGC were as under :->

*With the directions at para 3.2 i.e. the report submitted by Section Officer, Nazafgarh Zone is neither action taken report on the matter under reference nor any solution to the grievance of public. It has been reported that the road of 80 ft. has been encroached only the*


vegetable / fruits vendors sitting and keeping reharis on both sides of road leaving only 10 to 15 feet road for moving vehicles, DTC buses etc. DC (Nazafgarh Zone), SDMC is advised to look into this matter personally and sort out this grievance by shifting the subzi mandi to some other place and remove the unauthorized vendors from the road.

3.2 During the hearing on 21.02.2018 neither any officer from Nazafgarh zone, SDMC attended the hearing nor any action taken report was submitted.

4. **Directions of the PGC**

**Deputy Commissioner, Nazafgarh Zone, SDMC and SDM (Nazafgarh )** are directed to redress the grievance of the complainant at the earliest and send a copy of the Action Taken Report to this Commission (copy of the grievance is enclosed.)

With the above advice the case is closed at the level of PGC.

  
(SUDHIR YADAV)  
Member (PGC)

Copy to: 33418 -419

28/2/18

- 1 Commissioner, South DMC, Shyama Prasad Mukherjee Civic Centre, Jawahar Lal Nehru Road, New Delhi - 110002.
- 2 Deputy Commissioner (Nazafgarh Zone), SDMC, Near Water Tank, Tilak Nagar Road, Najafgarh, New Delhi
- 3 SDM (Nazafgarh), Tehsil Road, Tura Mandi, Nazafgarh, Delhi - 110043
- 4 Lokhit Resident Association, H.No. 2/3-C, Khasra No. 55/16/1, Gopal Nagar Extension, B-Block, Dhansa Road, Najafgarh, New Delhi - 110043