

**PUBLIC GRIEVANCES COMMISSION**

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 12<sup>th</sup> February, 2018

Complainant : **Sh. Raj Kumar Singh,**  
E-mail – [gnarencroachment@gmail.com](mailto:gnarencroachment@gmail.com)

Respondent : **Deputy Commissioner,**  
Shahadara South Zone,  
East Delhi Municipal Corporation,  
Zonal Office Building, Karkardooma,  
Delhi -110092

Grievance No. : PGC/2017/MCD/336  
Grievance filed on : 16.10.2017  
First hearing in the PGC, : 18.12.2017  
Scheduled on

**1. Brief facts of the complaint**

Shri Rajkumar Singh filed a grievance in PGC on 16.10.2017 regarding encroachment on GT Road starting from Old Seelampur Shanti Mohala Shiv Mandir connecting the road along the Drain No.1 of I & FC Department by the Three Wheeler Tempos, leading to congestion and traffic jam on the road.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened two hearings in the Board of Member, PGC on 18<sup>th</sup> Dec., 2017 & 12<sup>th</sup> February, 2018. At the hearing held on 12<sup>th</sup> February, 2018 the following were present :

Complainant : Absent  
Respondent : SI Sachin Kumar, Traffic Police

**3. Relevant facts emerging during the hearing**

*At the last hearing held on 18<sup>th</sup> Dec., 2017 the directions of the PGC were as follows :*

3.1 *The Deputy Commissioner (Shahadara South Zone), EDMC shall take note of the absence of any representative / non submission of any action taken report at today's hearing*

and ensure that a senior representative should be present at the next hearing along with an action taken report in the matter.

The DCP (Eastern Range), Delhi Traffic Police is directed to look into the grievance of the complainant and depute a senior representative, well conversant with the facts of the case, in the next hearing along with a status report.

The complainant is also advised to be present in the next hearing.

3.2 During the hearing on 12.02.2018 a report from Asstt. Commissioner of Police, Traffic East District was submitted stating that : In this regard it is submitted that traffic police taking strict and regular action against illegally parked vehicles at GT Road starting from Old Seelampur, Shanti Mohalla, Shiv Mandir connecting the road along the drain No.1 of I & FC Department. From 29.12.2017 to 04.02.2018 at this stretch 45 vehicles have been prosecuted for violation of illegal / obstructively parking of vehicle, 22 notices pasted on vehicles found parked illegally / obstructively and 38 challan issued for other traffic rules violations. Beside this, as this stretch during the year 2018, total 182 challaned for violation of improper / obstructively parking, 211 noticed pasted for violation of improper / obstructively parking, 56 towed away with help of crane and 115 for other violations of traffic rules.

At this stretch 02 ZOs, 01 Constable have been deployed to take regular action against illegally/ obstructively parking of vehicles and 02 cranes available in circle during patrolling to tow away the vehicles are performing their duty. All out sincere efforts are being made to take action against traffic rules violators and action is continuing. TI/GNC has been briefed and directed to supervise the work of staff and ensure strict action against traffic rules violators.

#### 4. Directions of the PGC

From the report submitted by Asstt. Commissioner of Police, Traffic East Delhi it seems that the regular action is being initiated against the traffic violators in the area. The complainant is abstaining himself from appearing in the hearing. The case is closed at the level of PGC.

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(SUDHIR YADAV)  
Member (PGC)

Copy to: 32274-277

19/2/18

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- 2 Deputy Commissioner (Shahadara South Zone), Zonal Office Building, Karkardooma, Delhi – 110092.
- 3 DCP (Eastern Range), Delhi Traffic Police, PS Shakarpur, Delhi\
- 4 Sh. Rajkumar, E-mail – gnarencroachment@gmail.com