

GOVERNMENT OF NCT OF DELHI  
OFFICE OF THE DIVISIONAL COMMISSIONER, DELHI  
DEPARTMENT OF REVENUE, PUBLIC GRIEVANCES CELL  
5, SHAM NATH MARG, DELHI -54

NO.F.1(6)/DC(HQ)/PGMS/2018/1494 to 1510

Dated: 28/11/18

To

The All DCs/SDMs/JD-(IT)  
Revenue Department  
Delhi.

I. T. BRANCH  
Revenue Department  
Diary 2123  
Date 29/11/18

Sir,

Please find enclosed herewith the attachment letter which is the Current Status of Pending cases of Grievances on L.G. Listening Portal pertaining to your office/ branches.

It is very regretful that authority (AGRO) of some Revenue Districts are not responding to minimise the pendency. The higher authorities of Revenue Department has viewed it seriously. Therefore, it is being conveyed & directed to all concerned officers to **reduce the pendency on merit.**

It is therefore, requested that the grievances received under PGMS/CPGRAMS/LG Listening should be attended on '**Top Priority**' and all overdue cases must be disposed at the earliest.

Yours faithfully,

Copy Encls: As above.

Sanjay Sondhi  
(Sanjay Sondhi)  
SDM(HQ-VIII)

NO.F.1(6)/DC(HQ)/PGMS/2018

Dated: \_\_\_/\_\_\_/\_\_\_

Copy forwarded for information to:-

1.P.A. to DC-III(HQ), OFFICE OF THE DIVISIONAL COMMISSIONER, REVENUE DEPARTMENT

Update  
Vijayammy.

Sanjay Sondhi  
29/11/18

SA-II

(Sanjay Sondhi)  
SDM(HQ-VIII)

28/11/2018 11:08:12 AM

Print To Word

Department	Total Received	Total Pending	Total Overdue	Total Disposed	Disposed %
North West	145	43	42	102	70%
West	78	63	61	15	19%
South	77	66	60	11	14%
South West	76	37	37	39	51%
North	75	62	62	13	17%
GRO	61	0	0	61	100%
Central	56	28	8	28	50%
South East	42	1	1	41	98%
SDMHQIII	30	30	30	0	0%
North East	28	25	25	3	11%
ADM West	23	23	23	0	0%
New Delhi	21	1	1	20	95%
Shahdara	17	1	0	16	94%
sdmhqii	14	10	10	4	29%
SouthEast DM	14	14	11	0	0%
East	13	8	7	5	38%
SDM East	13	13	13	0	0%
SDM Kotwali	13	13	12	0	0%
BDO North	10	10	10	0	0%
SDM1 New Delhi	10	10	9	0	0%
sdmhqj	10	10	10	0	0%
ADM South West	9	7	7	2	22%
SDMHQIX	8	8	8	0	0%
SDM Alipur	7	7	7	0	0%
Dwarka	6	6	6	0	0%
SDM Rohini	6	6	6	0	0%
SDM Saraswati Vihar	6	6	6	0	0%
Civil Defence SSO Hq	5	0	0	5	100%
SDM Kalkaji	5	5	5	0	0%
SDM Narela	5	2	2	3	60%
SDMHQX	5	5	5	0	0%
SDMHQVI	3	3	3	0	0%
SDM Seelampur	2	2	2	0	0%
SDM CIVIL LINE	2	2	2	0	0%
SDM Karol Bagh	2	2	2	0	0%
SDM New Delhi	2	2	2	0	0%
SDM Seema Puri	2	2	2	0	0%
SDM Delhi Cantt.	1	1	1	0	0%
DirPanchayat	1	1	1	0	0%
Joint Director IT	1	1	1	0	0%
SDM Model Town	1	1	1	0	0%
sdmhqiv	1	1	1	0	0%
<b>Total</b>	<b>906</b>	<b>538</b>	<b>502</b>	<b>368</b>	<b>41%</b>