

File No. 15(6)2017/FLRS/RCD/FSSAI Food Safety and Standards Authority of India (A Statutory Authority established under the Food Safety & Standards Act, 2006) (Regulatory Compliance Division)

FDA Bhavan, Kotla Road, New Delhi-110 002

ORDER

Sub: Correction of Expiry Dates in FSSAI License/Registration - reg.

FSSAI vide order of even number dated 05 Feb 2018 and 19 Feb 2018 (copy enclosed) allowed an extended window on Food Licensing and Registration System (FLRS) to the FBOs' to renew their License/Registration till 31st March 2018, whose License/Registration could not got renewed during the period of 15 Dec 2017 to 15 Feb 2018 due to technical glitches in FLRS server.

2. Subsequently, it has come to notice that these Licenses/Registrations have been renewed incorrectly w.e.f 01 May 2018 instead of w.e.f the actual date of their expiry. As a corrective measure, error has been rectified and these Licenses/Registrations have been renewed w.e.f the date of their expiry. The concerned FBOs can view the updated validity of their License/Registration from their FLRS Bin. The FSSAI Licenses/Registrations with correct validity period will be sent to FBOs by Licensing/Registering Authorities.

Encl: As Above

(Garima Singh) Director (RCD)

To

1. Commissioners of Food Safety of all States/UTs.

2. All Central Licensing Authorities

3. CITO – for uploading on FLRS homepage

4. FSSAI Helpline, Jaipur

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Food Safety and Standards Anthority of India
(A Statutory Authority established under the Food Safety and Standards Act, 2006)
Regulatory Compliance Division
FDA Bhawan, Kotla Road, New Delhi – 110002

Dated, the 05th Feb, 2018

To

- 1. Commissioner of Food Safety of all States/UTs
- 2. All Central Licensing Authority, FSSAI

Subject: Non renewal of license/registration certificate due to FLRS system failure - reg. Sir/Madam,

As you are aware, Food Licensing and Registration system (FLRS) is an IT enabled system launched by FSSAI to facilitate FBO's to apply online for license/registration certificate.

- 2. It has come to the notice that since last quarter of December 2017 technical glitches cropped up in FLRS system. Due to this many food business operators whose licenses were due for renewal could not be renewed on account of FBOs either not being able to pay fee online or inability to upload requisite documents for the purpose due to reasons mainly attributable to technical errors. Resultantly, licenses of many food business operators expired for no fault at their end.
- 3. Keeping this into account, it has been decided that food business operators whose licenses have not been renewed during the said period will be allowed to continue their food businesses. The functioning of FLRS system is expected to normalize by 15th Feb, 2018. The normalization shall be communicated and window will be provided to all such FBOs whose licenses got expired during this period to renew their application subject to fulfilling eligibility criteria.
- 4. This issues with the approval of the Competent Authority.

Yours faithfully,

(Garima Singh)

Director (Regulatory Compliance)

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No. 15(6)2017/FLRS/RCD/FSSAI

Food Safety and Standards Authority of India

(A Statutory Authority established under the Food Safety and Standards Act, 2006)
(Regulatory Compliance Division)

FDA Bhavan, Kotla Road, New Delhi-110 002

Dated, the 19th February, 2018

ORDER

Sub: Renewal of license/registration certificate due to FLRS system failure-reg.

This is in continuation to this Office letter No 15(6)2017/FLRS/RCD/FSSAI dated 05.02.2018 wherein it was communicated that FSSAI will provide a temporary window to such FBOs whose license/Registration expired during the period of 15th Dec, 2017 to 15th Feb, 2018.

- 2. In view of the above, it is decided that an extended window on Food Licensing and Registration system (FLRS) will be provided to all such FBOS till 31st March, 2018 without charging any penalty. Further, in case, if any FBO fails to submit their renewal for License/Registration within the extended time period i.e. till 31st March, 2018, such FBOs shall not be able to apply for renewal and will have to submit a fresh application.
- 3. This issues with the approval of the Competent Authority.

Yours faithfully,

(Garima Singh)

Director (Regulatory Compliance)

Tel:- 011-23220990