

Subject: **Complaints received against improper handling of RTI on-line portal**

Date: 08/31/17 04:02 PM
From: arupdate <arupdate@nic.in>

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cdevlop@nic.in, secyedu@nic.in

Cc: Amitabh Joshi <rtisupport.delhi@gov.in>

Dairy No. 2666
Date... 09/01/17
Spl. Director (WCD)
GNCTD/DWCD



improper handling of RTI portal.pdf (335kB)

Sir/Madam,

Please find enclosed file, regarding Complaints received against improper handling of RTI on-line portal.

Regards,

Naresh Kumar
Assistant Director
Administrative Reforms Department
Govt. of Delhi,
7th Level, C-Wing,
Delhi Secretariat, New Delhi

Yoo / RTI cell
5/9/17

son
skel. dis (RTI)
01/09/17

A.D. (RTI)
05/9/17

Forwarded to
Amit Joshi - I with
request to upload
letter on Delhi
website & used
whatsapp group.

Top Priority
Time Bound (RTI-online matter)

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
ADMINISTRATIVE REFORMS DEPARTMENT
7th FLOOR, 'C' WING, DELHI SECRETARIAT, I.P. ESTATE, NEW DELHI 110002
Email- arupdate@nic.in

F. No: 13/09/2013/AR 7030-7201

Date: 30-08-2017

To,

1. All Principal Secretaries/Secretaries/HODs of Govt. of NCT of Delhi
2. All HODs of Local Bodies/Autonomous Bodies Organizations/Undertakings of GNCTD

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Sir/Madam,

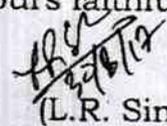
RTI on-line portal was launched by Hon'ble Chief Minister of Delhi on 10.07.2017 for providing facility of on-line filing of RTI applications for departments/public-authorities under Government of NCT Delhi. E-mails are being received at official e-mail IDs of Hon'ble Chief Minister, Deputy Chief Minister and Minister for Administrative Reforms (AR) GNCTD with complaints that departments are not responding to on-line RTI applications filed by citizens.

Kind attention to all the Principal Secretaries/Secretaries/Heads of Departments (HODs)/Nodal Officers/First Appellate Authorities (FAAs)/Public Information Officers (PIOs) and others concerned including at RTI cells to visit RTI on-line portal on daily basis preferably as the first task of the day to avoid any delays in responding to RTI applications and appeals filed by citizens at RTI on-line portal. Any delay in responding/handling of RTI applications can make concerned PIOs liable for penalty and disciplinary action as mandated under section 20 of RTI Act. 2005

It may also be noted clearly that departmental action/disciplinary proceedings can also be initiated against the Nodal officers under normal service-rules in case of inappropriately handling of online applications.

Respective site for viewing/handling of submitted RTI applications/first appeals is <http://rtionline.delhi.gov.in/RTIMIS>.

Yours faithfully,


(L.R. Singh)

Deputy. Director (AR)

Ph: 011-23392726