Government of NCT of Delhi REVENUE DEPARTMENT (General Administration Branch)

5-Sham Nath Marg: Delhi - 110 054

No.F.1(161)/Misc./GA/DC/2013/214

Dated, 27/01/12

Order

A Public Grievances Cell has been set up at Divisional Commissioner Office (HQ) to streamline the system to resolve the issues/grievances and to monitor the grievances pertaining to encroachment over government lands.

This Cell will go through the grievance and obtain a clear, concise report from the concerned DCs within 15 days in case of general grievances, and within 7 days in case of encroachment of government land.

Consequent upon set up of the grievances Cell, the following officers/officials are posted as under with immediate effect :-

S. No.	Name of the Officer/Official	Designation	Present place of posting	Posted at Head Quarter
1.	Sh. Rajeev Sharma	Superintendent	Under posting	Public Grievances Cell
2.	Smt. Jagjit Sharma	Head Clerk	Under posting	Public Grievances Cell for grievances pertaining to encroachment over government lands.
3.	Sh. Dheeraj Kumar	LDC	Under Posting	Public Grievances Cell
4.	Mrs. Deepika Kapur	LDC	Under posting	Public Grievances Cell
5.	Ms. Raj Rani Deewan	DEO	Computer Branch	Public Grievances Cell

This issue with the approval of Secretary (Revenue)/Divisional Commissioner.

(DINESH JHA) SDM-VI (HQ) Dated, 27/01/17

No.F.1(161)/Misc./GA/DC/2013/2/4

Copy for information and further necessary to the:-

- 1. All Dy. Commissioner of Revenue Department, Delhi/New Delhi.
- 2. PA to Secretary (Revenue)/Divisional Commissioner, Delhi.
- 3. PA to DC (HQ)-I,II,III Revenue Department.
- 4. Jt. Director (IT), Revenue Department (HQ) for uploading the order on the website.
 - 5. All SDM (HQ), Revenue Department.
- 6. SDM-VI(HQ) (CTB) with the request to provide necessary infrastructure to the Public Grievances Cell.
- 7. Controller of Accounts/DCA Revenue Department (HQ).
- 8. All Branch Incharges (HQ), Revenue Department.
- 9. Guard File.

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