

OFFICE OF DIVISIONAL COMMISSIONER,
GOVT. OF NCT OF DELHI
DEPARTMENT OF REVENUE (HQ)
5, SHAMNATH MARG, DELHI-110054

Sub:- Display of Call Centre Helpline nos. on e-district website.

Revenue Department of Govt. of NCT of Delhi is providing various services/online on e-district portal (<http://edistrict.delhigovt.nic.in>). At present 12 services i.e. issue of SC/ST, OBC, Income, Domicile Certificates, Marriage Registration etc are online.

In order to effectively monitor the queries/complaints of the citizens, under the e-district Project, a Call Center at HQ of Revenue Department has also been established. The Phone No. of this Call Center are 011-23935730, 31, 32, 33 and 34.

This Call Center is functioning from 9:30 AM to 06:00 PM on all working days except Sunday. The queries/Complaints/Suggestions are also received on E-mail: edistrictgrievance@gmail.com.

Divisional Commissioner has desired that the helpline nos. of this call centre should be displayed prominently on e-district website for convenience of the public. It is therefore, requested the necessary action should be taken urgently.



JUHI MUKHERJEE
DEPUTY COMMISSIONER-II (HQ)

U.O No. F.87(40)/CCS/HQ/2016/803 - 4

Dated:- 5/7/16

✓ Sr. System Analyst (HQ)
Revenue Department
5-Shamnath Marg

Copy for information to:-

1. Secretary (Revenue) cum Divisional Commissioner

*Kindly upload
in website*

KM
6/7/16

K. MURUGAN
Sr. System Analyst
Revenue Department
Govt. of NCT of Delhi
5, Sham Nath Marg, Delhi-54

SA (RA)