

IMMEDIATE

TRANSPORT DEPARTMENT, GOVT. OF NCT OF DELHI;
5 / 9 UNDER HILL ROAD, DELHI (OPERATION BRANCH)

DC/OPS/Misc/2015/reports/ 2220-40

Dated: 3RD November, 2015

Sub: Regarding non-acceptance of Final Report digitally signed by the concerned e-Courts, generated by M.V.Theft – Application of Delhi Police.

Please find enclosed herewith copy of letter No.1141/P.Sec/Jt.CP/Crime dated 18.08.2015 issued by Jt. Commissioner of Police Crime on the above mentioned subject for immediate necessary action at your end.

*13e-202117
3/11/15*

Yogesh Pratap

(YOGESH PRATAP)
DY. COMMISSIONER (OPERATION)

Encl: As above.

DC/OPS/Misc/2015/reports/

Dated: 3RD November, 2015

Copy forwarded for information & necessary action to:-

1. All the Licensing Authorities / MLOs of Transport Department including MLO (HQ) and MLOs at Burari.
2. System Analyst for uploading the same on the website of the department.
3. OSD to Secretary-cum-Commissioner (Transport).
4. PA to Jt. Commissioner (Operations)
5. PA to Dy. Commissioner (Operations)
6. Guard file.

Yogesh Pratap

(YOGESH PRATAP)
DY. COMMISSIONER (OPERATION)

Miss Kajalji
24/11/15

OFFICE OF THE JOINT COMMISSIONER OF POLICE : CRIME

No. 114 /P.Sec./Jt.CP/Crime, dated, New Delhi, the 18/08/2015.

To

The Secretary-cum-Commissioner,
Transport Department,
Govt. of NCT of Delhi,
5/9, Under Hill Road,
Delhi-110054.

Subject: Reg. non-acceptance of Final Report digitally signed by the concerned e-Courts, generated by M.V. Theft Application of Delhi Police

Madam,

A Web based Motor Vehicles Theft Application has been developed with the objective of facilitating public to lodge and download FIRs for vehicles stolen in Delhi. An e-Police Station has been established for lodging these electronic FIRs. The application can be accessed through website via computer/laptops/tablets and will later be available in the form of an App on mobile phone.

This Application of Delhi Police has brought a radical transformation of the existing system to facilitate the victims of auto thefts and keeping this in view, an elaborate computer/cell phone based system was devised in yet another path breaking initiative to ensure trouble free registration of FIR in auto theft cases and prompt initiation of automated investigation processes. It also incorporates procedures to keep the complainant informed of the efforts made by the Investigating Officer. A time bound closure of undetected cases with seamless acceptance of the same by a competent Court is part of the system so that the victim can apply for insurance claim on timely receipt of the closure report. The Hon'ble Delhi High Court and Learned District Court have designated ACMM-I of all the 11 districts as e-Courts to accept the Final Reports. This is probably the first ever automated digitized system from FIR to Final Report for auto thefts in the world. This systemic transformation is to make life simpler for citizens through hassle free registration, facilitate scientific investigation and help to curb corruption.

Attended


RAJAN SINGH
Dy. Commissioner of Police
Crime (CRO & PRO), Delhi

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The purpose of this App is to register online FIRs of the vehicles stolen in Delhi through mobile/web, investigate the case on e-platform, keep the complainant updated of the progress of case, to generate final report u/s 173 CrPC as untraced or cancelled, and transmit the same to the concerned designated court. The concerned court after considering and accepting the investigation conducted by the Investigating Officer, issues final report with digital signature, which is given to the complainant for insurance claim.

An automatic intimation of theft of vehicles registered in Delhi is being sent to STA on e-mail ids: protpt@hub.nic.in & jdadmntpt@hub.nic.in. Delhi Police is willing to extend this facility to other e-mail ids of the STA as per the requirements. The electronic copies of FIR and Final Report digitally signed by SHO/e-Police Station and designated e-Courts respectively can also be auto triggered on the desired e-mail ids.

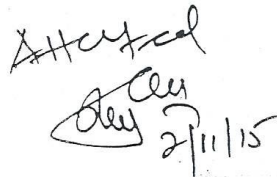
According to the feedback of some complainants, MLOs of State Transport Authorities are not accepting "Final Report" digitally signed by the concerned designated e-Courts for insurance claim of the vehicle in the process of transfer of ownership in RC to Insurance Companies. As the objective of this App is to facilitate victims of the Motor Vehicle Theft to get insurance claim without any hassle, any such objection due to lack of awareness may defeat its purpose, and contrary to the idea of facilitating people.

It is, therefore, requested that the concerned staff may be briefed to understand the electronic process and document generation from the App to facilitate the victims in the interest of public service and checking malpractices.

Yours faithfully,



(RAVINDRA SINGH YADAV)
JOINT COMMISSIONER OF POLICE
CRIME : DELHI



2/11/15

RAJAN BHAGAT
Dy. Commissioner of Police
Crime (CRO & PRO), Delhi