## GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI DEPARTMENT OF FOOD, SUPPLIES & CONSUMER AFFAIRS K-BLOCK, VIKAS BHAWAN, I.P. ESTATE, NEW DELHI-110002 (POLICY BRANCH)

No.F.3(40)/2013/F&S/P&C/NFSO/Part-File/1193-1204

Dated: 06 |03 | 13

## ORDER

In pursuance of the provision under Section 14 of the National Food Security Ordinance 2013, Additional Commissioner Incharge (National Food Security Ordinance) is hereby designated as Nodal Officer for redressal of grievances. He/she will perform the following functions:-

- 1. Oversee the disposal of grievances received from public through call centre, personal appearance or in the dak.
- 2. Oversee the functioning of District Grievance Redressal Officers regarding disposal of grievances under NFSO.
- 3. Co-ordination with the State Food Commission.
- 4. Oversee proper maintenance of records related to Grievance Redressal under NFSO.

5. Ensuring timely redressal of grievances under NFSO.

COMMISSIONER, FOOD, SUPPLIES & CONSUMER AFFAIRS

No.F.3(40)/2013/F&S/P&C/NFSO/Part-File/ 1193-1204

Dated: 06/08/2013

Copy for information and necessary action to the:-

- 1. Chairman, Public Grievances Commission, Govt. of NCT of Delhi.
- 2. Divisional Commissioner, Govt. of NCT of Delhi, 5-Sham Nath Marg, Delhi.
- 3. All ADMs/District Grievance Redressal Officers.
- 4. All Assistant Commissioners, F&S Deptt.
- 5. All FSOs through the concerned ACs.
- 6. PS to CFS.
- 7. PS to Special Commissioner, F&S Deptt.
- 8. PAs to Addl. Commissioners, F&S Deptt
- 9. PA to Joint Commissioner, F&S Deptt.
- 10. All Branch Incharges/FSOs at Headquarter, F&S Deptt.
- 11. System Analyst, Computer Branch, F&S Deptt. For uploading on department web site.
- 12. Guard File.

(VIKRAM BISHT) ASSTT. COMMISSIONER (P&C)